

# WHM API 1 Functions - validate\_current\_ptr

## Guide to WHM API 1

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## Description

This function validates the pointer records (PTR) for IPv4 and IPv6 addresses an account's domains send mail from. It retrieves the PTR records for each IP address and determines which of the domain's IP addresses send mail. It then validates the PTR records for each IP address and validates the A (IPv4) or AAAA (IPv6) records pointing to each domain. This function also ensures that at least one of that domain's A or AAAA records points back to the IP address.



### Important:

In cPanel & WHM version 78 and later, when you disable the MailSend role, the system **disables** this function. For more information, read our [How to Use Server Profiles](#) documentation.

## Examples

```
https://hostname.example.com:2087/cpsess#####/json-api/validate_current_ptr?api.version=1&domain=example.com
```

```
whmapil validate_current_ptr domain=example.com
```



### Notes:

- Unless otherwise noted, you **must** [URI-encode](#) values.
- For more information and additional output options, read our [Guide to WHM API 1](#) documentation or run the `whmapil --help` command.
- If you run CloudLinux™, you **must** use the full path of the `whmapil` command:

```
/usr/local/cpanel/bin/whmapil
```

```
{
  "data": {
    "payload": [
      {
        "arpa_domain": "1.0.0.10.in-addr.
arpa",
        "domain": "example.com",
        "helo": "example.com",
        "state": "VALID",
        "ip_address": "10.0.0.1",
        "ip_version": 4,
        "nameservers": [
          "ns1.example.com",
          "ns2.example.com",
          "ns3.example.com"
        ],
        "ptr_records": [
          {
            "domain":
"example.com",
            "state": "VALID",
            "forward_records": [ "10.0.0.1" ]
          }
        ]
      }
    ]
  }
}
```

## Function information

**API Version:** WHM API 1  
**Available in:** WHM 78+  
**Methods:** GET, POST  
**Required Parameters:** domain  
**Return Format:** JSON

## About WHM API 1

WHM API 1 performs functions and accesses data in WHM.



### Notes:

applist  
 createacct  
 domainuserdata  
 editquota  
 forcepasswordchange  
 get\_current\_users\_count  
 get\_disk\_usage  
 get\_domain\_info  
 getdomainowner  
 get\_maximum\_users  
 getminimumpasswordstrengths  
 has\_digest\_auth  
 has\_mycnf\_for\_cpuser  
 limitbw  
 list\_users  
 listaccts  
 listlockedaccounts  
 listsuspended  
 modifyacct  
 myprivs  
 passwd  
 quota\_enabled  
 removeacct  
 set\_digest\_auth  
 showbw  
 suspendacct  
 unsuspendacct  
 untrack\_acct\_id  
 verify\_new\_username  
 convert\_addon\_fetch\_conversion\_details

```

    }
  },
  {
    "arpa_domain": "3.0.0.10.in-addr.
arpa",
    "domain": "example.com",
    "helo": "example.com",
    "state": "PTR_MISMATCH",
    "ip_address": "10.0.0.3",
    "ip_version": 4,
    "nameservers": [
      "ns1.example.com",
      "ns2.example.com",
      "ns3.example.com"
    ],
    "ptr_records": [
      {
        "domain": "example.com",
        "state": "FWD_MISMATCH",
        "forward_records": [ "192.168.12.34" ]
      }
    ]
  },
  {
    "arpa_domain": "4.3.3.7.0.7.3.0.e.
2.a.8.0.0.0.0.0.0.0.0.3.a.5.8.8.b.d.0.1.0.0.2.ip6.arpa",
    "domain": "example.com",
    "helo": "example.com",
    "state": "VALID",
    "ip_address": "2001:0db8:85a3:
0000:0000:8a2e:0370:7334",
    "ip_version": 6,
    "nameservers": [
      "ns1.example.com",
      "ns2.example.com",
      "ns3.example.com",
    ],
    "ptr_records": [
      {
        "domain":
"example.com",
        "state": "VALID",
        "forward_records": [ "2001:0db8:85a3:0000:0000:8a2e:0370:
7334" ]
      }
    ]
  },
  {
    "arpa_domain": "2.0.0.10.in-addr.
arpa",
    "domain": "example.com",
    "helo": "example.com",
    "state": "MISSING_PTR",
    "ip_address": "10.0.0.2",
    "ip_version": 4,
    "nameservers": [
      "ns1.example.com",
      "ns2.example.com",
      "ns3.example.com"
    ],
    "ptr_records": [ ]
  },
  {
    "helo" : "thisothermaildomain.com",
    "ptr_records" : [],
    "ip_address" : "1.1.1.1.1",
    "state" : "ERROR",
    "error" : "1.1.1.1.1 is not a valid
IP address.",
  }
}

```

• Some functions and parameters may require that you authenticate as the router.

[convert\\_addon\\_fetch\\_domain\\_details](#)

[convert\\_addon\\_get\\_conversion\\_status](#)

[convert\\_addon\\_initiate\\_conversion](#)

[convert\\_addon\\_list\\_addon\\_domains](#)

[convert\\_addon\\_list\\_conversions](#)

[api\\_token\\_create](#)

[api\\_token\\_list](#)

[api\\_token\\_revoke](#)

[api\\_token\\_update](#)

[disable\\_authentication\\_provider](#)

[disable\\_failing\\_authentication\\_providers](#)

[enable\\_authentication\\_provider](#)

[get\\_available\\_authentication\\_providers](#)

[get\\_login\\_url](#)

[get\\_provider\\_client\\_configurations](#)

[get\\_provider\\_configuration\\_fields](#)

[get\\_provider\\_display\\_configurations](#)

[get\\_users\\_authn\\_linked\\_accounts](#)

[link\\_user\\_authn\\_provider](#)

[set\\_provider\\_client\\_configurations](#)

[set\\_provider\\_display\\_configurations](#)

[twofactorauth\\_disable\\_policy](#)

```

        "domain" : "thisotherremaildomain.com"
    },
    {
        "arpa_domain": "4.0.0.10.in-addr.arpa",
        "domain": "example.com",
        "helo": "example.com",
        "state": "PTR_MISMATCH",
        "ip_address": "10.0.0.4",
        "ip_version": 4,
        "nameservers": [
            "ns1.example.com",
            "ns2.example.com",
            "ns3.example.com"
        ],
        "ptr_records": [
            {
                "domain": "example.com",
                "state": "MISSING_FWD",
                "forward_records": [ ]
            }
        ]
    }
],
"metadata":{
    "version":1,
    "command":"validate_current_spfs",
    "reason":"OK",
    "result":1
}
}

```

**Note:**

Use WHM's *API Shell* interface (*WHM >> Home >> Development >> API Shell*) to directly test WHM API calls.

### Parameters

Parameter	Type	Description	Possible values	Example
domain	string	<b>Required</b> The domain for which to validate the PTR records.	A valid domain.	example.com

**Note:**

To query multiple domains, duplicate the parameter. For example, use the domain=example.com, domain=example1.com, and domain=example2.com parameters.

### Returns

• You must use the appropriate WHM ports (2086 or 2087) to call WHM API functions.

Find a function

Related functions

[twofactorauth\\_enable\\_policy](#)  
[twofactorauth\\_generate\\_tfa\\_config](#)  
[twofactorauth\\_get\\_issuer](#)  
[twofactorauth\\_get\\_user\\_configs](#)  
[twofactorauth\\_policy\\_status](#)  
[twofactorauth\\_remove\\_user\\_config](#)  
[twofactorauth\\_set\\_issuer](#)  
[twofactorauth\\_set\\_tfa\\_config](#)  
[unlink\\_user\\_authn\\_provider](#)  
[validate\\_login\\_token](#)  
[backup\\_config\\_get](#)  
[backup\\_config\\_set](#)  
[backup\\_date\\_list](#)  
[backup\\_destination\\_add](#)  
[backup\\_destination\\_delete](#)  
[backup\\_destination\\_get](#)  
[backup\\_destination\\_list](#)  
[backup\\_destination\\_set](#)  
[backup\\_destination\\_validate](#)  
[backup\\_get\\_transport\\_status](#)  
[backup\\_list\\_transported](#)  
[backup\\_set\\_list](#)  
[backup\\_set\\_list\\_combined](#)  
[backup\\_skip\\_users\\_all](#)

Return	Type	Description	Possible values	Example
payload	<i>array of hashes</i>	An array that contains information about the account's PTR records.	Each hash contains the <code>arpa_domain</code> , <code>domain</code> , <code>helo</code> , <code>ip_version</code> , <code>ip_address</code> , <code>state</code> , and <code>error</code> returns and the <code>nameservers</code> and <code>ptr_records</code> array of hashes.  <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p><b>Note:</b></p> <p>The system <b>only</b> returns the <code>error</code> value when an invalid IP address exists for the domain in the <code>/etc/mailips</code> file.</p> </div>	
domain	<i>string</i>	The queried domain.  This function returns this value in the <code>payload</code> array.	A valid domain.	example.com
helo	<i>string</i>	The hostname that the domain uses to identify itself to remote SMTP servers.  This function returns this value in the <code>payload</code> array.	A valid hostname.	example.com
ptr_records	<i>array of hashes</i>	The domain's PTR records.  This function returns this value in the <code>payload</code> array.	Each hash contains the <code>domain</code> , <code>state</code> , and <code>forward_records</code> returns.  <div style="border: 1px solid #ffc107; padding: 5px; margin-top: 10px;"> <p><b>Note:</b></p> <p>The system does <b>not</b> return this hash for a domain with an invalid IP address.</p> </div>	
domain	<i>string</i>	The fully qualified domain name (FQDN) that a PTR record points to.  This function returns this value in the <code>ptr_records</code> array.	A valid domain.	example.com
state	<i>string</i>	Whether the domain's PTR record points to a domain with an A (IPv4) or a AAAA (IPv6) record.  This function returns this value in the <code>ptr_records</code> array.	<ul style="list-style-type: none"> <li><code>VALID</code> — The PTR record is valid.</li> <li><code>MISSING_FWD</code> — The PTR points to a domain without an A or AAAA record.</li> <li><code>FWD_MISMATCH</code> — The PTR record points to a domain without an A or AAAA record that points back to the IP address.</li> </ul>	VALID

- [WHM API 1 Sections - Addon Domains](#) — Addon Domain functions allow you to manage addon domains or convert them to full cPanel accounts.
- [WHM API 1 Functions - convert\\_addon\\_fetch\\_conversion\\_details](#) — This function returns the details of the convert addon domain to account process.
- [WHM API 1 Functions - convert\\_addon\\_fetch\\_domain\\_details](#) — This function retrieves domain data for an addon domain.
- [WHM API 1 Functions - convert\\_addon\\_get\\_conversion\\_status](#) — This function returns the status of the convert addon domain to account process for specified conversion jobs.
- [WHM API 1 Functions - convert\\_addon\\_initiate\\_conversion](#) — This function initiates the conversion process for an addon domain.

[backup\\_skip\\_users\\_all\\_status](#)  
[backup\\_user\\_list](#)  
[convert\\_and\\_migrate\\_from\\_legacy\\_config](#)  
[get\\_users\\_with\\_backup\\_metadata](#)  
[list\\_cparchive\\_files](#)  
[start\\_background\\_pkgacct](#)  
[toggle\\_user\\_backup\\_state](#)  
[participate\\_in\\_analytics](#)  
[cphulk\\_status](#)  
[create\\_cphulk\\_record](#)  
[delete\\_cphulk\\_record](#)  
[disable\\_cphulk](#)  
[enable\\_cphulk](#)  
[flush\\_cphulk\\_login\\_history](#)  
[flush\\_cphulk\\_login\\_history\\_for\\_ips](#)  
[get\\_countries\\_with\\_known\\_ip\\_ranges](#)  
[get\\_cphulk\\_brules](#)  
[get\\_cphulk\\_excessive\\_brules](#)  
[get\\_cphulk\\_failed\\_logins](#)  
[get\\_cphulk\\_user\\_brutes](#)  
[load\\_cphulk\\_config](#)  
[read\\_cphulk\\_records](#)  
[save\\_cphulk\\_config](#)  
[set\\_cphulk\\_config\\_key](#)  
[background\\_mysql\\_upgrade\\_status](#)

	<p>forwards records</p>	<p><i>array of strings</i></p> <p>A list of IP addresses that the domain resolves to for A (IPv4) and AAAA (IPv6) records.</p> <p>This function returns this value in the <code>ptr_records</code> array.</p>	<p>A list of valid IP addresses.</p>	<p>10.0.0.1</p>
	<p>arpa_domain</p>	<p><i>string</i></p> <p>The IP address used to perform a reverse DNS (rDNS) lookup.</p> <p>For more information about rDNS, read our <a href="#">How to Configure Reverse DNS for BIND in WHM</a> documentation.</p> <p>This function returns this value in the <code>payload</code> array.</p>	<p>A valid reversed IP address appended with one of the following:</p> <ul style="list-style-type: none"> <li><code>in-addr.arpa</code> — An IPv4 address.</li> <li><code>ip6.arpa</code> — An IPv6 address.</li> </ul> <p>For information about <code>.arpa</code> domains, read Wikipedia's <a href="#">Reverse DNS lookup</a> article.</p> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p><b>Note:</b></p> <p>The system does <b>not</b> return this value for a domain with an invalid IP address.</p> </div>	<p>1.0.0.1.in-addr.arpa</p>
	<p>ip_version</p>	<p><i>integer</i></p> <p>The IP version number.</p> <p>This function returns this value in the <code>payload</code> array.</p>	<ul style="list-style-type: none"> <li>4</li> <li>6</li> </ul> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p><b>Note:</b></p> <p>The system does not return this value for a domain with an invalid IP address.</p> </div>	<p>4</p>
	<p>ip_address</p>	<p><i>string</i></p> <p>The IP address.</p> <p>This function returns this value in the <code>payload</code> array.</p>	<p>A valid IP address.</p> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p><b>Note:</b></p> <p>The system does <b>not</b> return this value for a domain with an invalid IP address.</p> </div>	<p>10.0.0.1</p>
	<p>nameservers</p>	<p><i>array of strings</i></p> <p>The authoritative nameservers for the domain's PTR record.</p> <p>This function returns this value in the <code>payload</code> array.</p>	<p>A list of valid nameservers.</p>	<p>ns1.example.com</p>

<p>current_mysql_version</p> <p>installable_mysql_versions</p> <p>latest_available_mysql_version</p> <p>list_database_users</p> <p>list_databases</p> <p>list_mysql_databases_and_users</p> <p>remote_mysql_create_profile</p> <p>remote_mysql_create_profile_via_ssh</p> <p>remote_mysql_delete_profile</p> <p>remote_mysql_initiate_profile_activation</p> <p>remote_mysql_monitor_profile_activation</p> <p>remote_mysql_read_profile</p>	state	string	<p>Whether the PTR records are valid for the domain.</p> <p>This function returns this value in the <code>payload</code> array.</p>	<ul style="list-style-type: none"> <li>• <b>ERROR</b> — The domain's IP address is invalid. The system returns the reason in the <code>error</code> return.</li> <li>• <b>IP_IS_PRIVATE</b> — The IP address exists within a range of private IP addresses.</li> </ul> <div style="border: 1px solid #ccc; padding: 5px; margin: 5px 0;"> <p><b>Note:</b></p> <p>DNS does not define PTR records for private IP addresses.</p> </div> <ul style="list-style-type: none"> <li>• <b>VALID</b> — The PTR record is valid.</li> </ul> <div style="border: 1px solid #ccc; padding: 5px; margin: 5px 0;"> <p><b>Note:</b></p> <p>The system only returns a <b>VALID</b> response if <b>all</b> of an IP address's PTR records are valid.</p> </div> <ul style="list-style-type: none"> <li>• <b>MISSING_PTR</b> — No PTR record exists for the IP address.</li> <li>• <b>PTR_MISMATCH</b> — One or more PTR records point to a domain that does not point back to the correct IP address.</li> </ul>	VALID
<p>remote_mysql_read_profiles</p> <p>remote_mysql_update_profile</p> <p>remote_mysql_validate_profile</p> <p>rename_mysql_database</p> <p>rename_mysql_user</p> <p>rename_postgresql_database</p> <p>rename_postgresql_user</p> <p>set_local_mysql_root_password</p> <p>set_mysql_password</p> <p>set_postgresql_password</p>	error	string	<p>The reason why the system did not validate the domain's IP address.</p> <p>This function returns this value in the <code>payload</code> array.</p>	<p>A valid error message.</p> <div style="border: 1px solid #ccc; padding: 5px; margin: 5px 0;"> <p><b>Note:</b></p> <p>The system <b>only</b> returns this value when an invalid IP address exists for the domain in the <code>/etc/mailips</code> file.</p> </div>	<p>1.1.1.1.1 is not a valid IP address.</p>

start\_backgro  
und\_mysql\_u  
pgrade

adddns

addzonereco  
rd

addzonereco  
rd (Reverse  
DNS)

create\_parke  
d\_domain\_fo  
r\_user

dumpzone

editzonerecord

get\_nameser  
ver\_config

getzonerecord

has\_local\_au  
thority

killdns

listmxs

listzones

lookupnsip

lookupnsips

removezoner  
ecord

resetzone

resolvedomai  
nname

savemxs

setresolvers

update\_nam  
eservers\_con  
fig

ea4\_get\_curr  
ently\_installe  
d\_packages

ea4\_get\_ea\_  
pkgs\_state

ea4\_list\_profi  
les

ea4\_metainfo

ea4\_migration

ea4\_pre\_mig  
rate\_check

ea4\_recomm  
endations

ea4\_save\_pr  
ofile

ea4\_tomcat8  
5\_add

ea4\_tomcat8  
5\_list

ea4\_tomcat8  
5\_rem

cpgreylist\_is\_  
server\_netblo  
ck\_trusted

cpgreylist\_list  
\_entries\_for\_  
common\_mai  
l\_provider

cpgreylist\_lo  
ad\_common\_  
mail\_provide  
r\_s\_config

cpgreylist\_sa  
ve\_common\_  
mail\_provide  
r\_s\_config

cpgreylist\_st  
atus

cpgreylist\_tru  
st\_entries\_for  
\_common\_m  
ail\_provider

cpgreylist\_un  
trust\_entries\_  
for\_common\_  
\_mail\_provid  
er

create\_cpgre  
ylist\_trusted\_  
host

delete\_cpgre  
ylist\_trusted\_  
host

disable\_cpgr  
eylist

enable\_cpgr  
eylist

load\_cpgreyli  
st\_config

read\_cpgreyli  
st\_deferred\_  
entries

read\_cpgreyli  
st\_trusted\_ho  
st

save\_cpgreyli  
st\_config

batch

cpanel

create\_integr  
ation\_group

create\_integr  
ation\_link



get\_integratio  
n\_link\_user\_  
config

list\_integratio  
n\_groups

list\_integratio  
n\_links

remove\_integ  
ration\_group

remove\_integ  
ration\_link

update\_integ  
ration\_link\_to  
ken

addips

delip

get\_public\_ip

get\_shared\_ip

ipv6\_disable\_  
\_account

ipv6\_enable\_  
account

ipv6\_range\_a  
dd

ipv6\_range\_e  
dit

ipv6\_range\_li  
st

ipv6\_range\_r  
emove

ipv6\_range\_u  
sage

listips

nat\_checkip

nat\_set\_publi  
c\_ip

setsiteip

disable\_dkim

disable\_mail\_  
\_sni

emailtrack\_s  
earch

emailtrack\_st  
ats

emailtrack\_u  
ser\_stats

enable\_dkim

enable\_mail\_  
sni

ensure\_dkim\_  
\_keys\_exist

exim\_configuration\_check

expunge\_mailbox\_messages

expunge\_messages\_for\_mailbox\_guid

fetch\_dkim\_private\_keys

fetch\_mail\_queue

generate\_mobileconfig

get\_mailbox\_status

get\_mailbox\_status\_list

get\_unique\_recipient\_count\_per\_sender\_for\_user

get\_unique\_sender\_recipient\_count\_per\_user

get\_user\_email\_forward\_destination

hold\_outgoing\_email

install\_dkim\_private\_keys

install\_spf\_records

is\_sni\_supported

list\_pops\_for

mail\_sni\_status

rebuild\_mail\_sni\_config

release\_outgoing\_email

save\_spamd\_config

set\_user\_email\_forward\_destination

suspend\_outgoing\_email

unsuspend\_outgoing\_email

validate\_current\_installed\_exim\_config

validate\_curr  
ent\_dkims

validate\_curr  
ent\_ptr

validate\_curr  
ent\_spfs

validate\_exi  
m\_configurati  
on\_syntax

disable\_mark  
et\_provider

enable\_mark  
et\_provider

get\_adjusted  
\_market\_pro  
viders\_produ  
cts

get\_market\_  
providers\_co  
mmission\_co  
nfig

get\_market\_  
providers\_list

get\_market\_  
providers\_pr  
oduct\_metad  
ata

get\_market\_  
providers\_pr  
oducts

set\_market\_p  
roduct\_attri  
bute

set\_market\_p  
rovider\_com  
mission\_id

modsec\_add  
\_rule

modsec\_add  
\_vendor

modsec\_ass  
emble\_config  
\_text

modsec\_batc  
h\_settings

modsec\_che  
ck\_rule

modsec\_clon  
e\_rule

modsec\_depl  
oy\_all\_rule\_c  
hanges

modsec\_depl  
oy\_rule\_chan  
ges

modsec\_depl  
oy\_settings\_  
changes

modsec\_disable\_rule

modsec\_disable\_vendor

modsec\_disable\_vendor\_configs

modsec\_disable\_vendor\_updates

modsec\_discard\_all\_rule\_changes

modsec\_discard\_rule\_changes

modsec\_edit\_rule

modsec\_enable\_vendor

modsec\_enable\_vendor\_configs

modsec\_enable\_vendor\_updates

modsec\_get\_config\_text

modsec\_get\_configs

modsec\_get\_configs\_with\_changes\_pending

modsec\_get\_log

modsec\_get\_rules

modsec\_get\_settings

modsec\_get\_vendors

modsec\_is\_installed

modsec\_make\_config\_active

modsec\_make\_config\_inactive

modsec\_preview\_vendor

modsec\_remove\_rule

modsec\_remove\_setting

modsec\_remove\_vendor

modsec\_report\_rule

modsec\_set\_config\_text

modsec\_set\_setting

modsec\_undisable\_rule

modsec\_update\_vendor

\_getpkgextensionform

add\_override\_features\_for\_user

addpkg

addpkgext

changepackage

create\_featurelist

delete\_featurelist

delpkgext

editpkg

get\_available\_applications

get\_available\_featurelists

get\_feature\_metadata

get\_feature\_names

get\_featurelist\_data

get\_featurelists

get\_users\_features\_settings

getfeaturelist

getpkginfo

killpkg

listpkgs

manage\_features

matchpkgs

read\_featurelist

remove\_override\_features\_for\_user

update\_feature\_relist

verify\_user\_has\_feature

convert\_all\_domains\_to\_fpm

get\_fpm\_count\_and\_utilization

is\_conversion\_in\_progress

php\_get\_defaults\_to\_fpm

php\_get\_handlers

php\_get\_affected\_domains

php\_get\_installed\_versions

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