

# UAPI Functions - Email::trace\_delivery

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## Description

This function traces the email delivery route to an email account.

## Examples

```
https://hostname.example.com:2083/cpsess#####/execute/Email/trace_delivery?recipient=username@example.com
```



### Note:

This example calls the UAPI function via a cPanel session. For more information, read our [Guide to UAPI](#) documentation.

```
$cpanel = new CPANEL(); // Connect to cPanel - only do this once.

// Trace the delivery of an email message to a recipient.
$variable = $cpanel->uapi(
    'Email', 'trace_delivery',
    array(
        'recipient' => 'username@example.com'
    )
);
```



### Note:

For more information, read our [Guide to the LiveAPI System](#).

```
my $cpliveapi = Cpanel::LiveAPI->new(); # Connect to cPanel - only do this once.

# Trace the delivery of an email message to a recipient.
my $variable = $cpliveapi->uapi(
    'Email', 'trace_delivery',
    {
        'recipient' => 'username@example.com'
    }
);
```



### Note:

For more information, read our [Guide to the LiveAPI System](#).

## Function information

### Module:

Email

### API Version:

UAPI

### Available in:

cPanel 84+

### Methods:

GET, POST

### Required Parameters:

recipient

### Return format:

JSON

### Legacy Equivalents:

(none)

## About this module

The Email module modifies cPanel email account settings.

## About UAPI

UAPI accesses and modifies data for cPanel accounts.



### Notes:

BoxTrapper:: [list\\_email\\_templates](#)

BoxTrapper:: [list\\_queued\\_messages](#)

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cPAddons:: [get\\_available\\_addons](#)

cPAddons:: [get\\_instance\\_settings](#)

cPAddons:: [list\\_addon\\_instances](#)

cPGreyList:: [disable\\_all\\_domains](#)

cPGreyList:: [disable\\_domains](#)

cPGreyList:: [enable\\_all\\_domains](#)

```
uapi --user=username Email trace_delivery
recipient=username@example.com
```



#### Notes:

- You **must** [URI-encode](#) values.
- `username` represents your account-level username.
- For more information and additional output options, read our [Guide to UAPI](#) documentation or run the `uapi --help` command.
- If you run CloudLinux™, you **must** use the full path of the `uapi` command:

```
/usr/local/cpanel/bin/uapi
```

```
{
  "apiversion":3,
  "module":"Email",
  "func":"trace_delivery",
  "result":{
    "messages":null,
    "metadata":{

    },
    "warnings":null,
    "data":{
      "type":"routed",
      "address":"username@example.com",
      "destinations":[
        {
          "aliasfile":"/etc/valiases/example.com",
          "type":"routed",
          "destinations":[
            {
              "mailbox":"username@example.com",
              "type":"local_delivery"
            }
          ]
        },
        {
          "type":"local_delivery",
          "address":"username@example.com"
        }
      ]
    }
  },
  "status":1,
  "errors":null
}
```



#### Note:

Use cPanel's [API Shell](#) interface (`cPanel >> Home >> Advanced >> API Shell`) to directly test cPanel API calls.

- These functions may require specific features. To enable a feature, use WHM's [Feature Manager](#) interface.
- Unless you call this API via the WHM

cPGreyList:: [enable\\_domains](#)

cPGreyList:: [has\\_greylisting\\_enabled](#)

cPGreyList:: [list\\_domains](#)

DAV:: [disable\\_shared\\_global\\_addressbook](#)

DAV:: [enable\\_shared\\_global\\_addressbook](#)

DAV:: [get\\_calendar\\_contacts\\_config](#)

DAV:: [has\\_shared\\_global\\_addressbook](#)

DAV:: [is\\_dav\\_service\\_enabled](#)

DAV:: [is\\_horde\\_enabled](#)

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DCV:: [check\\_domains\\_via\\_http](#)

DCV:: [ensure\\_domains\\_can\\_pass\\_dcv](#)

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DNSSEC:: [enable\\_dnssec](#)

DNSSEC:: [export\\_zone\\_key](#)

DNSSEC:: [fetch\\_ds\\_records](#)

## Parameters

Parameter	Type	Description	Possible values	Example
recipient	<i>string</i>	<b>Required</b> The email address to which to trace a message delivery path.	A valid email address.	username@example.com

## Returns

Return	Type	Description	Possible values	Example
address	<i>string</i>	The email address of an email message recipient.	A valid email address.	username@example.com
type	<i>string</i>	A type of trace node. The system returns this value to indicate the <b>end</b> of routing.  For more information, see the <a href="#">type return value</a> section below.	<ul style="list-style-type: none"><li><a href="#">bounce</a> — The system rejected the email's delivery.</li><li><a href="#">command</a> — The system will run a command when it receives an email.</li><li><a href="#">defer</a> — The system deferred the email.</li><li><a href="#">discard</a> — The system discarded the email.</li><li><a href="#">error</a> — The system encountered an error.</li><li><a href="#">local_delivery</a> — The system sent the email to a local mailbox.</li><li><a href="#">remote_delivery</a> — The system sent the email via Simple Mail Transfer Protocol (SMTP).</li><li><a href="#">routed</a> — The system routed the email elsewhere.</li></ul>	local_delivery

## The type return value

This value will modify the function's output hash:

### routed

Return	Type	Description	Possible values	Example
destinations	<i>hash</i>	An array of hashes for the <a href="#">address</a> return value. Each hash indicates the status of email delivery to the email address.	Each hash contains the <a href="#">type</a> return. It also contains any other valid <a href="#">type</a> return values.	

### bounce

Return	Type	Description	Possible values	Example
message	<i>string</i>	A message that the system sends when it rejects the delivery of an email.	A valid string.	The system rejected the message.

### command

Return	Type	Description	Possible values	Example
command	<i>string</i>	A command that the system runs when it receives the email.	A valid command.	/usr/local/cpanel/bin/autorespond user@example.com /home/cpmailuser/.autorespond

DNSSEC:: import\_zone\_key

DNSSEC:: remove\_zone\_key

DNSSEC:: set\_nsec3

DNSSEC:: unset\_nsec3

Email:: account\_name

Email:: add\_auto\_responder

Email:: add\_domain\_forwarder

Email:: add\_forwarder

Email:: add\_list

Email:: add\_mailman\_delegates

Email:: add\_mx

Email:: add\_pop

Email:: add\_spam\_filter

Email:: browse\_mailbox

Email:: change\_mx

Email:: check\_fastmail

Email:: check\_pipe\_forwarder

Email:: count\_auto\_responders

Email:: count\_filters

Email:: count\_forwarders

Email:: count\_lists

Email:: count\_pops

Email:: delete\_auto\_responder

Email:: delete\_domain\_forwarder

Email:: delete\_filter

Email:: delete\_forwarder

Email:: delete\_held\_messages

Email:: delete\_list

Email:: delete\_mx

Email:: delete\_pop

Email:: disable\_filter

### defer

Return	Type	Description	Possible values	Example
message	string	A message that the system sends when it defers the email.	A valid string.	The system deferred the message.

### discard

Return	Type	Description	Possible values	Example
aliasfile	string	The file path on the system where Exim searched for the address return value's aliases.	A valid file path.  <b>Note:</b> The function only returns this value if an alias exists for the address value.	/etc/aliases /example.com

### error

Return	Type	Description	Possible values	Example
message	string	An error message from the system.	A valid string.	The mail server could not deliver mail to user@example2.com. The account or domain may not exist, they may be blacklisted, or missing the proper dns entries.
result	string	An error message.	A valid string.	DNS lookup of example2.com (MX) gave HOST_NOT_FOUND

### local\_delivery

Return	Type	Description	Possible values	Example
mailbox	string	The mailbox where the system sent the email.	A valid email address.	user@example.com

### remote\_delivery

Return	Type	Description	Possible values	Example
mx	hash	An array of mail exchanger (MX) hash references.  For more information, read Wikipedia's <a href="#">MX record article</a> .	Each hash includes the hostname, ip, and priority returns.	
hostname	string	The server hostname.  This function returns this value in the mx hash.	A valid hostname.	example.com
ip	string	The server IP address.  This function returns this value in the mx hash.	A valid IP address.	10.0.0.1
priority	integer	The MX record's priority number. The lower the value, the higher its priority.  This function returns this value in the mx hash.	A positive integer.	10

## Find a function

## Related functions

- [UAPI Modules - Email](#) — The Email module modifies cPanel email account settings.
- [UAPI Functions - Email::account\\_name](#) — This function returns an email account's username or address.
- [UAPI Functions - Email::add\\_auto\\_responder](#) — This function creates an autoresponder for an email account.
- [UAPI Functions - Email::add\\_domain\\_forwarder](#) — This function creates a domain-level forwarder.
- [UAPI Functions - Email::add\\_forwarder](#) — This function creates an email forwarder.

Email:: disable\_mailbox\_autocreate

Email:: disable\_spam\_assassin

Email:: disable\_spam\_autodelete

Email:: disable\_spam\_box

Email:: dispatch\_client\_settings

Email:: edit\_pop\_quota

Email:: enable\_filter

Email:: enable\_mailbox\_autocreate

Email:: enable\_spam\_assassin

Email:: enable\_spam\_box

Email:: fetch\_charmaps

Email:: fts\_rescan\_mailbox

Email:: generate\_mailman\_otp

Email:: get\_auto\_responder

Email:: get\_charsets

Email:: get\_client\_settings

Email:: get\_default\_email\_quota

Email:: get\_default\_email\_quota\_mib

Email:: get\_disk\_usage

Email:: get\_filter

Email:: get\_held\_message\_count

Email:: get\_lists\_total\_disk\_usage

Email:: get\_mailbox\_autocreate

Email:: get\_mailman\_delegates

Email:: get\_main\_account\_disk\_usage

Email:: get\_main\_account\_disk\_usage\_bytes

Email:: get\_max\_email\_quota

Email: [get\\_max\\_email\\_quota\\_mib](#)

Email: [get\\_pop\\_quota](#)

Email: [get\\_spam\\_settings](#)

Email: [get\\_webmail\\_settings](#)

Email: [has\\_delegated\\_mailman\\_lists](#)

Email: [has\\_plaintext\\_authentication](#)

Email: [hold\\_outgoing](#)

Email: [is\\_integer](#)

Email: [list\\_auto\\_responders](#)

Email: [list\\_default\\_address](#)

Email: [list\\_domain\\_forwarders](#)

Email: [list\\_filters](#)

Email: [list\\_filters\\_backups](#)

Email: [list\\_forwarders](#)

Email: [list\\_forwarders\\_backups](#)

Email: [list\\_lists](#)

Email: [list\\_mail\\_domains](#)

Email: [list\\_mx](#)

Email: [list\\_pops](#)

Email: [list\\_pops\\_with\\_disk](#)

Email: [list\\_system\\_filter\\_info](#)

Email: [passwd\\_list](#)

Email: [passwd\\_pop](#)

Email: [release\\_outgoing](#)

Email: [remove\\_mailman\\_delegates](#)

Email: [reorder\\_filters](#)

Email: [set\\_always\\_accept](#)

Email: [set\\_default\\_address](#)

Email: [set\\_list\\_privacy\\_options](#)

Email: [stats\\_db\\_status](#)

Email:: [store\\_filter](#)

Email:: [suspend\\_incoming](#)

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Email:: [unsuspend\\_incoming](#)

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Email:: [unsuspend\\_outgoing](#)

Email:: [verify\\_password](#)

EmailAuth:: [disable\\_dkim](#)

EmailAuth:: [enable\\_dkim](#)

EmailAuth:: [ensure\\_dkim\\_keys\\_exist](#)

EmailAuth:: [fetch\\_dkim\\_private\\_keys](#)

EmailAuth:: [install\\_dkim\\_private\\_keys](#)

EmailAuth:: [install\\_spf\\_records](#)

EmailAuth:: [validate\\_current\\_dkims](#)

EmailAuth:: [validate\\_current\\_ptrs](#)

EmailAuth:: [validate\\_current\\_spfs](#)

ExternalAuthentication:: [add\\_authn\\_link](#)

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ExternalAuthentication:: [get\\_authn\\_links](#)

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ExternalAuthentication:: [remove\\_authn\\_link](#)

Features:: [get\\_feature\\_metadata](#)

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Features:: list\_features

Fileman:: autocomplete\_dir

Fileman:: empty\_trash

Fileman:: get\_file\_content

Fileman:: get\_file\_information

Fileman:: list\_files

Fileman:: save\_file\_content

Fileman:: transcode

Fileman:: upload\_files

Ftp:: add\_ftp

Ftp:: allows\_anonymous\_ftp

Ftp:: allows\_anonymous\_ftp\_incoming

Ftp:: delete\_ftp

Ftp:: ftp\_exists

Ftp:: get\_ftp\_daemon\_info

Ftp:: get\_port

Ftp:: get\_quota

Ftp:: get\_welcome\_message

Ftp:: kill\_session

Ftp:: list\_ftp

Ftp:: list\_ftp\_with\_disk

Ftp:: list\_sessions

Ftp:: passwd

Ftp:: server\_name

Ftp:: set\_anonymous\_ftp

Ftp:: set\_anonymous\_ftp\_incoming

Ftp:: set\_homedir

Ftp:: set\_quota

Ftp:: set\_welcome\_message

Gpg:: delete\_keypair

Gpg:: export\_public\_key

Gpg:: export\_secret\_key



Gpg:: [generate\\_key](#)

Gpg:: [import\\_key](#)

Gpg:: [list\\_public\\_keys](#)

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ImageManager:: [convert\\_file](#)

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KnownHosts:: [create](#)

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KnownHosts:: [verify](#)

LangPHP:: [php\\_get\\_domain\\_handler](#)

LangPHP:: [php\\_get\\_impacted\\_domains](#)

LangPHP:: [php\\_get\\_installed\\_versions](#)

LangPHP:: [php\\_get\\_system\\_default\\_version](#)

LangPHP:: [php\\_get\\_vhost\\_versions](#)

LangPHP:: [php\\_ini\\_get\\_user\\_basic\\_directives](#)

LangPHP:: [php\\_ini\\_get\\_user\\_content](#)

LangPHP:: [php\\_ini\\_get\\_user\\_paths](#)

LangPHP:: [php\\_ini\\_set\\_user\\_basic\\_directives](#)

LangPHP:: [php\\_ini\\_set\\_user\\_content](#)

LangPHP:: [php\\_set\\_vhost\\_versions](#)

LastLogin:: [get\\_last\\_or\\_current\\_logged\\_in\\_ip](#)

Locale:: [get\\_attributes](#)

Locale:: [list\\_locales](#)

Locale:: [set\\_locale](#)

LogManager:: [get\\_settings](#)

LogManager:: [list\\_archives](#)

LogManager:: [set\\_settings](#)

Mailboxes:: [expunge\\_mailbox\\_messages](#)

Mailboxes:: [expunge\\_messages\\_for\\_mailbox\\_guid](#)

Mailboxes:: [get\\_mailbox\\_status\\_list](#)

Mailboxes:: [has\\_utf8\\_mailbox\\_names](#)

Mailboxes:: [set\\_utf8\\_mailbox\\_names](#)

Market:: [cancel\\_pending\\_ssl\\_certificate](#)

Market:: [create\\_shopping\\_cart](#)

Market:: [get\\_all\\_products](#)

Market:: [get\\_certificate\\_status\\_details](#)

Market:: [get\\_login\\_url](#)

Market:: [get\\_pending\\_ssl\\_certificates](#)

Market:: [get\\_provider\\_specific\\_dcv\\_constraints](#)

Market:: [get\\_providers\\_list](#)

Market:: [get\\_ssl\\_certificate\\_if\\_available](#)

Market:: [process\\_ssl\\_pending\\_queue](#)

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Market:: [set\\_status\\_of\\_pending\\_queue\\_items](#)

Market:: [set\\_url\\_after\\_checkout](#)

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Mime:: [delete\\_mime](#)

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ModSecurity:: [list\\_domains](#)

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Mysql:: [create\\_database](#)

Mysql:: [create\\_user](#)

Mysql:: [delete\\_database](#)

Mysql:: [delete\\_host](#)

Mysql:: [delete\\_user](#)

Mysql:: [dump\\_database\\_schema](#)

Mysql:: [get\\_host\\_notes](#)

Mysql:: [get\\_privileges\\_on\\_database](#)

Mysql:: [get\\_restrictions](#)

Mysql:: [get\\_server\\_information](#)

Mysql:: [list\\_databases](#)

Mysql:: [list\\_routines](#)

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Mysql:: [locate\\_server](#)

Mysql:: rename\_database

Mysql:: rename\_user

Mysql:: repair\_database

Mysql:: revoke\_access\_to\_database

Mysql:: set\_password

Mysql:: set\_privileges\_on\_database

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Notifications:: get\_notifications\_count

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\_database

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\_user

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\_user\_no\_password

Postgresql:: revoke  
\_all\_privileges

Postgresql:: set\_pas  
sword

Postgresql:: update  
\_privileges

Pushbullet:: send\_te  
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ResourceUsage:: g  
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Restore:: get\_users

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user\_settings

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SSH:: get\_port

SSL:: add\_autossl\_  
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SSL:: delete\_ssl  
SSL:: disable\_mail\_sni  
SSL:: enable\_mail\_sni  
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SSL:: fetch\_cert\_info  
SSL:: fetch\_certificates\_for\_fqdns  
SSL:: fetch\_key\_and\_cabundle\_for\_certificate  
SSL:: find\_certificates\_for\_key  
SSL:: find\_csrs\_for\_key  
SSL:: generate\_cert  
SSL:: generate\_csr  
SSL:: generate\_key  
SSL:: get\_autossl\_excluded\_domains  
SSL:: get\_autossl\_pending\_queue  
SSL:: get\_autossl\_problems  
SSL:: get\_cabundle  
SSL:: get\_cn\_name  
SSL:: install\_ssl  
SSL:: installed\_host  
SSL:: installed\_hosts  
SSL:: is\_autossl\_check\_in\_progress  
SSL:: is\_mail\_sni\_supported  
SSL:: is\_sni\_supported  
SSL:: list\_certs  
SSL:: list\_csrs  
SSL:: list\_keys  
SSL:: list\_ssl\_items  
SSL:: mail\_sni\_status  
SSL:: rebuild\_mail\_sni\_config

SSL:: rebuildssldb

SSL:: remove\_autossl\_excluded\_domains

SSL:: set\_autossl\_excluded\_domains

SSL:: set\_cert\_friendly\_name

SSL:: set\_csr\_friendly\_name

SSL:: set\_key\_friendly\_name

SSL:: set\_primary\_ssl

SSL:: set\_ssl\_share

SSL:: show\_cert

SSL:: show\_csr

SSL:: show\_key

SSL:: start\_autossl\_check

SSL:: toggle\_ssl\_rejects\_for\_domains

SSL:: upload\_cert

SSL:: upload\_key

StatsBar:: get\_stats

Stats:: get\_bandwidth

Stats:: get\_site\_errors

Stats:: list\_analog\_by\_month

Stats:: list\_sites

Stats:: list\_stats\_by\_domain

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TwoFactorAuth:: [generate\\_user\\_configuration](#)

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TwoFactorAuth:: [set\\_user\\_configuration](#)

UserManager:: [check\\_account\\_conflicts](#)

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WebDisk:: [delete\\_user](#)

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WebmailApps:: [listw  
ebmailapps](#)

WebVhost:: [list\\_do  
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WebVhost:: [list\\_ssl\\_  
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WordPressBackup::  
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Manager:: [cancel\\_s  
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WordPressInstance  
Manager:: [cleanup\\_  
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WordPressInstance  
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WordPressInstance  
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WordPressInstance  
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WordPressRestore::  
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WordPressRestore::  
start