

Mailman FAQ

What is Mailman and where can I find more Mailman documentation?

Mailman is third-party software that we include with cPanel & WHM to manage [mailing lists](#).

- For information on Mailman spam filtering, read our [How to Create Mail Filter Rules For Mailing Lists](#) documentation.
- For more information on other options in Mailman, read the [Mailman](#) documentation.

Where does cPanel & WHM install Mailman on my server?

cPanel & WHM version 58 and later installs Mailman as an RPM. For more information, read our [The rpm.versions System](#) documentation.

Where can I find the Mailman error log?

You can find the Mailman error log in the `/usr/local/cpanel/3rdparty/mailman/logs/error` file.

How can I enable or disable Mailman on my server?

WHM installs and enables Mailman by default.

To disable Mailman on your server, perform one of following actions:

- Select *Off* for the *Enable Mailman mailing lists* setting in WHM's [Tweak Settings](#) interface (*WHM >> Home >> Server Configuration >> Tweak Settings*).
- Deselect the *Mailman* checkboxes in the *Enabled* and *Monitor* columns of WHM's [Service Manager](#) interface (*WHM >> Home >> Service Configuration >> Service Manager*).

Note:

You **must** enable both settings to display the *Mailing Lists* icon in the [cPanel interface](#). If either setting is disabled, the *Mailing Lists* icon will **not** display.

How can I change links in the Mailman interface to point to `mail.example.com` instead of `example.com`?

To point URLs in the Mailman interface to `mail.example.com` instead of `example.com`, enable the *Prefix "mail." onto Mailman URLs* setting in WHM's [Tweak Settings](#) interface (*WHM >> Home >> Server Configuration >> Tweak Settings*).

What can I do if I see an error that says *We hit a bug*?

If you see the *We hit a bug* error message when you access the Mailman interface, check the `/usr/local/cpanel/3rdparty/mailman/logs/error` file for error messages.

Based on the error message in the log, the following steps may resolve the issue:

- Update cPanel & WHM with the `/scripts/upcp` script.
- Use the `/scripts/check_cpanel_rpms` script to check the Mailman RPM for issues.

What commands are available for Mailman?

The following table includes some common commands for Mailman:

| Task | Command |
|---|--|
| Repair Mailman permissions | <code>/usr/local/cpanel/3rdparty/mailman/bin/check_perms -f</code> |
| Repair Mailman archive permissions and mailing lists. | <code>/usr/local/cpanel/scripts/fixmailman</code> |
| View all lists | <code>/usr/local/cpanel/3rdparty/mailman/bin/list_lists</code> |
| View all list members | <code>/usr/local/cpanel/3rdparty/mailman/bin/list_members listname_domain.com</code> |

Additional documentation

Suggested documentation For cPanel users For WHM users For developers

- [Mailman FAQ](#)
 - [Reset a Mailman Password](#)
 - [SMTP Restrictions](#)
 - [Mailing Lists](#)
 - [Tweak Settings - Mail](#)
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- [UAPI Functions - Email::delete_list](#)
 - [UAPI Functions - Email::list_lists](#)
 - [cPanel API 2 Functions - Email::set_archiving_default_configuration](#)
 - [cPanel API 2 Functions - Email::get_archiving_types](#)
 - [cPanel API 2 Functions - Email::listlists](#)