

Basic WebHost Manager Setup

For cPanel & WHM version 60

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Overview

This feature allows you to configure basic options for cPanel & WHM (for example, contact information or nameservers).

Notes:

- Items that begin with an asterisk (*) in the interface are **required**.
- Select the *Contact Information* or *Basic Config* tabs to view only those sections of options. The interface displays the *All* tab, which contains all of the options, by default.

Contact Information

This section allows you to configure the following options:

Option	Description	Example
<i>Enter one or more email addresses to contact in case a problem arises with this server</i>	<p>Enter an email address to serve as your contact address if problems occur. The system also uses this address to create the RNAME field in the Start of Authority (SOA) record in the DNS record zone.</p> <div data-bbox="586 1089 1008 1520"><p>Note: If you do not enter an email address, cPanel & WHM sends the following notifications to the root user:</p><ul style="list-style-type: none">• Installer notifications.• Update (upcp) notifications.• New and terminated account notifications.• Errors from the check_cpanel_rpms script.• Failed service notifications (for example, IMAP or the httpd daemon).</div>	user@example.com
<i>Enter one or more cellular phone or pager email addresses to message via email in case a problem arises with this server</i>	Enter a cell phone or pager email address that can receive notifications if problems occur.	8005551212@provider.com
<i>The AIM username that this server should use for login to AIM when sending alerts.</i>	Enter the username that the server can use to log in to its AOL Instant Messenger (AIM) account to send you messages if problems occur.	username
<i>The AIM username password for sending alerts.</i>	Enter the password for your server's AIM account. This password is case sensitive.	password
<i>AIM names (comma delimited) to notify in case a problem arises with this server.</i>	Enter a comma-separated list of the AIM account names at which you wish to receive notifications if problems occur.	user1, user2, user3

<i>An API Token for the PushBullet API.</i>	Enter a comma-separated list of Access Tokens for the Pushbullet™ accounts that you wish to receive notifications if problems occur.	a1b2c3d4e5f6g7h8i9j0
<i>A comma-separated list of http:// or https:// urls where the system sends POST notifications as form data with the keys "hostname", "subject", and "body".</i>	<p>Enter the URL for a form handler or ticket system that you want to send the alert information. The system automatically sends the parameter's hostname, subject, and body with the relevant data from the alert.</p> <ul style="list-style-type: none"> To send additional parameters, include those keys after the URL. For example, to send the <code>apikey</code> parameter with a value of <code>XXXXX</code>, append <code>?apikey=XXXXX</code> to the URL. To add additional parameters and values, separate those additional values with the ampersand character (<code>&</code>) instead of the question mark character (<code>?</code>). For example, to include a <code>state</code> parameter of <code>Texas</code> and a <code>status</code> parameter of <code>CRITICAL</code>, append <code>?apikey=XXXXX&state=Texas&status=CRITICAL</code> to the URL. If you enter a secure URL (<code>https://</code>), that site's certificate must be valid. 	<code>https://www.cpanel.net/events.cgi?apikey=XXXXX</code>
<i>The ICQ ID that this server should use for login to ICQ when sending alerts.</i>	Enter an ICQ number that your server can use to send notifications if problems occur.	1234567
<i>The ICQ ID password for sending alerts.</i>	Enter the password for your server's ICQ number.	password
<i>Enter one or more ICQ user identification numbers (comma delimited) you can be reached at in case a problem arises with this server.</i>	Enter a comma-separated list of the ICQ numbers at which you wish to receive notifications if problems occur.	1234568, 11223344, 1020304

Basic Config

This section allows you to configure the following options:

Option	Description	Example
<i>The IPv4 address (only one address) to use to set up shared IPv4 virtual hosts.</i>	<p>Enter a single IPv4 address to function as the server's shared IPv4 address. All of the accounts on your server that do not require a dedicated IPv4 address may use this IP address.</p> <div style="border: 1px solid #f0e68c; padding: 10px; margin-top: 10px;"> <p>Note: If you change this IP address, the change will not affect accounts that use the previous value. To change the IP address for these accounts, use WHM's Change a Site's IP Address interface (<i>Home >> IP Functions >> Change a Site's IP Address</i>).</p> </div>	10.11.133.14

<p>The IPv6 address (only one address) to use to set up shared IPv6 virtual hosts.</p>	<p>Enter a single IPv6 address to function as the server's shared IPv6 address. All of the accounts on your server that do not require a dedicated IPv6 address may use this IP address.</p> <div style="border: 1px solid orange; padding: 10px; margin-top: 10px;"> <p>Notes:</p> <ul style="list-style-type: none"> • If you change this IP address, the change will not affect accounts that use the previous value. To change the IP address for these accounts, use WHM's Assign IPv6 Address interface (<i>Home >> IP Functions >> Assign IPv6 Address</i>). • For all of cPanel & WHM's features to function properly on IPv6, the <code>cpsrvd</code> daemon must listen on IPv6 addresses. To enable this functionality, select <i>On</i> for the <i>Listen on IPv6 Addresses</i> setting in the <i>System</i> section of WHM's Tweak Settings interface (<i>Home >> Server Configuration >> Tweak Settings</i>). • We strongly recommend that you disable the <i>Prefer IPv4 over IPv6 for outgoing mail</i> setting in the <i>Basic Editor</i> section of WHM's Exim Configuration Manager interface (<i>Home >> Service Configuration >> Exim Configuration Manager</i>) if you use IPv6 on your server. If you do not disable this setting, you may experience problems with outgoing mail on IPv6. • When you configure this setting, BIND automatically begins to listen for DNS requests via IPv6. </div>	<p>2001:db8::0:10fe:5000</p>
<p>The ethernet device onto which new IP addresses are added.</p>	<p>Select an Ethernet device on which to add new IP addresses for your server, or enter one in the <i>Other</i> text box.</p>	<p>eth0</p>
<p>Enter the location where you wish for new users' home directories to be created.</p>	<p>Select a location in your server's file system to contain all of your cPanel users' home directories, or enter one in the text box.</p> <div style="border: 1px solid orange; padding: 10px; margin-top: 10px;"> <p>Note:</p> <p>We recommend that you use <code>home</code> in the name of the directory. By default, cPanel & WHM checks all directories that match the <code>home</code> directory prefix for available disk space.</p> </div>	<p>/home</p>

<p><i>Additional home directories matching the following value will also be used for new home directory creations.</i></p>	<p>Select an additional directory that you wish to use to store your cPanel users' home directories, or enter one in the text box. If you use more than one directory to store cPanel accounts, the directory with the most free space automatically stores new accounts.</p> <p>This option only accepts one value.</p>	<p>home2</p>
<p><i>Select a default theme for the cPanel interface.</i></p>	<p>Select the default theme for the cPanel interface. The menu displays all of the cPanel themes that are available on your server.</p> <div data-bbox="586 506 1008 1010" style="border: 1px solid #f9e79f; padding: 10px;"> <p>Notes:</p> <ul style="list-style-type: none"> • The theme that you select becomes the default theme whenever you create an account, create a package, restore an account, or transfer an account. • The system uses the default theme whenever an account's configuration does not specify a theme or uses a theme that does not exist on the server. • If you do not select a default cPanel theme, cPanel & WHM uses the system default theme. Currently, the system default theme is <i>paper_lantern</i>. </div>	<p><i>paper_lantern</i></p>
<p><i>Select the Webmail default theme.</i></p>	<p>Select the default theme for the Webmail interface from this menu. This menu displays all of the Webmail themes that are available on your server.</p> <div data-bbox="586 1171 1008 1524" style="border: 1px solid #f9e79f; padding: 10px;"> <p>Notes:</p> <ul style="list-style-type: none"> • The system uses the default theme whenever an account's configuration does not specify a theme or uses a theme that does not exist on the server. • If you do not select a default Webmail theme, cPanel & WHM uses the system default theme. Currently, the system default theme is <i>paper_lantern</i>. </div>	<p><i>paper_lantern</i></p>
<p><i>Automatically create a cgi-bin script alias</i></p>	<p>Select whether the Apache web server software automatically aliases scripts in the <code>httpd.conf</code> file. For more information, read the Apache web server documentation about the ScriptAlias directive.</p>	<p>Yes</p>
<p><i>This value defines the caching time for host name lookups for domains hosted on this server</i></p>	<p>Select a Time To Live (TTL) in seconds for DNS records, or enter one in the text box.</p> <ul style="list-style-type: none"> • Shorter TTL values can cause heavier loads on the nameserver, but are useful for zones that contain records that change frequently. • The range of values in seconds (RFC 2181) is 0 to 2147483647. 	<p>14400</p>

<p><i>This value is similar to the Domain Time To Live setting, but is specifically the value used for newly created zone file's authoritative nameserver entries</i></p>	<p>Select a TTL in seconds for a newly created zone file's authoritative nameserver entries, or enter one in the text box.</p>	<p>86400</p>
<p><i>Enter the style in which you wish to receive your Apache logs</i></p>	<p>Select the style in which you wish to view Apache log files. You may select either of the following options:</p> <ul style="list-style-type: none"> • <i>combined</i> — Select this option to cause Apache log files to contain all of a request's information. This includes referers, user agents, and requested files. • <i>common</i> — Select this option to cause Apache log files to only contain information about requested files. 	<p><i>combined</i></p>

Nameservers

This section of the interface allows you to specify nameservers for your server. Enter the nameservers that you wish to use as your primary, secondary, tertiary, and quaternary nameservers in the appropriate text boxes.

To add an A entry or an AAAA entry for a nameserver, click *Configure Address Records*. In the new window, enter an IPv4 address to create an A record, then click *Configure Address Records*. You may additionally enter an IPv6 address to create an AAAA record.

- A entries allow your nameserver to resolve to an IP address.
- Your nameservers require A entries to work properly.
- Your nameservers require AAAA entries to work over IPv6 properly.

Additional documentation

Suggested documentation [For cPanel users](#) [For WHM users](#) [For developers](#)

Content by label

There is no content with the specified labels



Content by label

There is no content with the specified labels



Content by label



There is no content with the specified labels



- cPanel API 2 Functions - Contactus::sendcontact
- cPanel API 1 Modules - CustInfo
- cPanel API 2 Functions - CustInfo::contactemails
- cPanel API 2 Functions - CustInfo::contactprefs
- cPanel API 1 Functions - CustInfo::getemail