

WHM API 1 Functions - restoreaccount

Guide to WHM API 1

Return Data
Filter Output
Sort Output
Paginate Output
Output Columns
Call cPanel API 2 and UAPI

Account Restoration

restore_modules_summary

restore_queue_activate

restore_queue_add_task

restore_queue_clear_all_completed_tasks

restore_queue_clear_all_failed_tasks

restore_queue_clear_all_pending_tasks

restore_queue_clear_all_tasks

restore_queue_clear_completed_tasks

restore_queue_clear_pending_tasks

restore_queue_is_active

restore_queue_list_active

restore_queue_list_completed

restore_queue

Description

This function restores an account backup. You can use this function to restore daily, weekly, or monthly backups.

Important:

On servers with a custom `Whostmgr::Transfers` module, the function may not return XML output. To properly return XML output, the `Whostmgr::Transfers` module **must** allow the system to use the `Cpanel::Demultiplexer` module to capture output.

Note:

In cPanel & WHM version 11.50 and earlier, this function returned data after the restoration process completed. However, we changed this behavior in version 11.52 so that the function reports that it found the backup file and will attempt to restore it. Then, the function performs the restoration asynchronously in the background. We made this change to resolve issues from restorations that ran for very long times or crashed before they completed.

If you use this function to restore legacy backups to accounts, use the `get_transfer_session_state` and `fetch_transfer_session_log` functions to check the transfer session and log file to determine whether the restoration process completed successfully.

Note:

On servers that run CentOS 7, you may see a named warning about the absence of SPF resource records on DNS.

- This warning is **not** relevant on CentOS 7 servers, because [RFC 7208 deprecated SPF records](#). CentOS 7 servers use TXT records instead of SPF records.
- Red Hat 7.1 and CentOS 7.1 both contain `bind-9.9.4-23.el7`, which is an updated version of BIND that complies with RFC 7208. To resolve this issue, update your operating system to a version that contains the updated version of BIND. For more information, read the [Red Hat Bugzilla case about SPF record errors](#).

Examples

JSON API

```
https://hostname.example.com:2087/cpsess#####/json-api/restoreaccount?api.version=1&user=username&type=monthly&all=1
```

Function information

About WHM API 1

WHM API 1 performs functions and accesses data in WHM.

Notes:

- Scro
- Ycmtus20 or 20)tc

ue_list_pending
restore_queue_state
restoreaccount
verify_new_username_for_restore

Accounts

accountsummary
applist
createacct
domainuserdata
editquota
forcepasswordchange
get_disk_usage
get_domain_info
getdomainowner
has_digest_auth
has_mycnf_for_cpuser
limitbw
list_users
listaccts
listlockedaccounts
listsuspended
modifyacct
myprivs
passwd
quota_enabled
removeacct
set_digest_auth
showbw
suspendacct
unsuspendacct
untrack_acct

XML API

```
https://hostname.example.com:2087/cpsess#####/xml-api/restoreaccount?api.version=1&user=username&type=monthly&all=1
```

Command Line

```
whmapil  
restoreaccount  
user=username  
type=monthly all=1
```

Notes:

- Unless otherwise noted, you **must** URI-encode values.
- For more information and additional output options, read our [Guide to WHM API 1](#) documentation or run the `whmapil --help` command.
- If you run CloudLinux™, you **must** use the full path of the `whmapil` command:

```
/usr/local/cpanel/bin/whmapil
```

Output (JSON)

```
{  
  "metadata": {  
    "result": 1,  
    "reason": "OK",  
    "version": 1,  
  
    "command": "restoreaccount",  
    "output": {  
  
    "raw": "Extracting  
tarball.....  
.....\nDone<br  
>\nExtracting  
Domain....Done<br  
>\nDone<br />\n<br
```

Find a function

- WHM API 1 Functions - restore_queue_activate — This function activates the restore queue.

_id

verify_new_username

▼ Addon Domains

convert_addon_fetch_conversion_details

convert_addon_fetch_main_details

convert_addon_get_conversion_status

convert_addon_initiate_conversion

convert_addon_list_addon_domains

convert_addon_list_conversions

▼ Authentication

api_token_create

api_token_list

api_token_revoke

api_token_update

disable_authentication_provider

disable_failing_authentication_providers

enable_authentication_provider

get_available_authentication_providers

get_login_url

get_provider_client_configurations

get_provider_configuration_fields

get_provider_display_co

```

/><br />Restoring
cpanel user config
fileDone<br />\n<br
/>Restoring reseller
privs (if any)<br
/>Restoring Locale
Setting<br
/>Restoring SSL keys
and
CertificatesDone<br
/>\n<br />Restoring
frontpage (if
installed)Done<br
/>\n<br />Restoring
access
logs....\nDone<br
/>\n<br /><br
/>Restoring domain
keys....\nDone<br
/>\n<br /><br
/>Restoring DB MAP
File....\nDone<br
/>\n<br /><br /><span
class="b2">Restorin
g PostgreSQL
databases....</span>\
nRestoring PostgreSQL
privs<!--\n-->\nDone<
br />\n<br
/>Restoring Mailman
listsDone<br />\n<br
/>Restoring Mailman
ArchivesDone<br
/>\n<br />Restoring
shell<blockquote><pre
>Current shell
/bin/bash is up to
date.\n</pre></blockq
uote>Done<br />\n<br
/>Restoring
password<blockquote><
pre></pre></blockquot
e>Done<br />\n<br
/>Restoring proftpd
fileDone<br />\n<br
/>Resyncing FTP
Passwords<blockquote>
<pre>Updating ftp
passwords for userFtp
password files
updated.Ftp vhost
passwords
synced</pre></blockqu

```

- WHM API 1 Functions - restore_queue_add_task - This function restores a user's cPanel account from a backup file.
- WHM API 1 Functions - restore_queue_clear_all_completed_tasks - This function removes successfully completed tasks from the restoration queue.

nfigurations
 get_users_authn_linked_accounts
 link_user_authn_provider
 set_provider_client_configurations
 set_provider_display_configurations
 twofactorauth_disable_policy
 twofactorauth_enable_policy
 twofactorauth_generate_tfa_config
 twofactorauth_get_issuer
 twofactorauth_get_user_configs
 twofactorauth_policy_status
 twofactorauth_remove_user_config
 twofactorauth_set_issuer
 twofactorauth_set_tfa_config
 unlink_user_authn_provider
 validate_login_token

▼ Backups

backup_config_get
 backup_config_set
 backup_data_list
 backup_destination_add
 backup_destination_delete

```

ote>Done<br />\n<br />Linking old home directories<br />Parsing Domain Databases...ParkedDomains.....AddonDomains...<br />Restoring Domains<br />\n<br />Restoring Bandwidth DataDone<br />Restoring Counter Data<pre></pre><br />Restoring Homedir....<blockquote>e<pre></pre></blockquote><br />Done<br />\n<br />Doing fileprotect conversion<br />Restoring nobody owned filesDone<br />\n<br />Restoring Mail filesDone<br />\n<br />Restoring userdata....\nDone<br />\n<br /><br />Restoring custom virtualhost templates....\nConverting email to cPanel 5+ (if needed)<blockquote><pre></pre></blockquote><br />Done<br />\n<br />Cleaning up filters (if needed)<blockquote><pre>vfilter converter v3.0Updating vfilter files to latest format.Running for user only (force=0) (has_spam_acl=1)Processing user.....Done</pre></blockquote>Done<br />\n<br />Fixing mail permissions<blockquote>e<pre></pre></blockquote><br />Done<br />\n<br />Restoring crontabDone<br />\nConverting to maildir if
  
```

- WHM API 1 Functions - restore_queue_clear_all_failed_tasks - This function removes any failed tasks from the restoration queue.

backup_destination_get
backup_destination_list
backup_destination_set
backup_destination_validate
backup_get_transport_status
backup_list_transported
backup_set_list
backup_set_list_combined
backup_skip_users_all
backup_skip_users_all_status
backup_user_list
convert_and_migrate_from_legacy_config
get_users_within_backup_metadata
list_cparchive_files
start_background_package
toggle_user_backup_status
▼ cPHulk
cphulk_statuses
create_cphulk_record
delete_cphulk_record
disable_cphulk
enable_cphulk
flush_cphulk_login_history

```
needed<blockquote><pre></pre></blockquote>
Done<br />\nRestoring
Dns
Zones<blockquote><pre>
Restoring zone:
user.com.db\n</pre></
blockquote><br />
Adding missing
subdomain DNS entries
(if
needed)<pre></pre><br />
Update Proxy
subdomains<blockquote>
<pre>Adding proxy
subdomains for domain
example.com.Records
Installed</pre></bloc
kquote>Done<br />
\n<br />Updating
SPF
Records<blockquote><p
re></pre></blockquote>
>Done<br />\n<br />
Restoring
quota<blockquote><pre>
</pre></blockquote>D
one<br />\n<br /><br />
Update mail
routing<blockquote><p
re>LOCAL MAIL
EXCHANGER: This
server will serve as
a primary mail
exchanger for
example.com's mail.:
This configuration
has been manually
selected.\n</pre></bl
ockquote>Done<br />
\n<br />Rebuilding
Apache Conf<br />
Restore
CompleteAccount
Restore
Complete\nUnlocking
password for user
user.passwd:
Success.<br />"
```

flush_cphulk_login_history_for_ips

get_countries_with_known_ip_ranges

get_cphulk_brutes

get_cphulk_excessive_brutes

get_cphulk_failed_logins

get_cphulk_user_brutes

load_cphulk_config

read_cphulk_records

save_cphulk_config

set_cphulk_config_key

▼ Databases

background_mysql_upgrade_status

current_mysql_version

installable_mysql_versions

latest_available_mysql_version

list_database_users

list_databases

list_mysql_databases_and_users

remote_mysql_create_profile

remote_mysql_create_profile_via_ssh

remote_mysql_delete_profile

remote_mysql_initiate_profile_activation

```
}
}
}
```

▼ Output (XML)

```
<result>
  <metadata>

  <result>1</result>

  <reason>OK</reason>

  <version>1</version>

  <command>restoreaccount</command>
  <output>
    <raw>
      Extracting
      tarball.....
      .....
      Done<br />
      Extracting
      Domain....Done<br />
      Done<br />
      <br /><br />
      />Restoring cpanel
      user config
      fileDone<br />
      <br />
      />Restoring reseller
      privs (if any)<br />
      />Restoring Locale
      Setting<br />
      />Restoring SSL keys
      and
      CertificatesDone<br />
      />
      <br />
      />Restoring frontpage
      (if installed)Done<br />
      />
      <br />
      />Restoring access
      logs.... Done<br />
      <br /><br />
      />Restoring domain
      keys.... Done<br />
      <br /><br />
      />Restoring DB MAP
```

ion
remote_mysql_monitor_profile_activation
remote_mysql_read_profile
remote_mysql_read_profiles
remote_mysql_update_profile
remote_mysql_validate_profile
rename_mysql_database
rename_mysql_user
rename_postgresql_database
rename_postgresql_user
set_local_mysql_root_password
set_mysql_password
set_postgresql_password
start_background_mysql_upgrade

▼ DNS

addns
addzonerecord
addzonerecord (Reverse DNS)
dumpzone
editzonerecord
get_nameserver_config
getzonerecord
has_local_authority

```
File.... Done<br />
      <br /><br />
/><span
class="b2">Restoring
PostgreSQL
databases...</span>
      Restoring
PostgreSQL privs<!--
--> Done<br />
      <br />
/>Restoring Mailman
listsDone<br />
      <br />
/>Restoring Mailman
ArchivesDone<br />
      <br />
/>Restoring
shell<blockquote><pre>
Current shell
/bin/bash is up to
date.

</pre></blockquote>Do
ne<br />
      <br />
/>Restoring
password<blockquote><pre>
</pre></pre></blockquote>
e>Done<br />
      <br />
/>Restoring proftpd
fileDone<br />
      <br />
/>Resyncing FTP
Passwords<blockquote>
<pre>Updating ftp
passwords for userFtp
password files
updated.Ftp vhost
passwords
synced</pre></blockquote>
ote>Done<br />
      <br />
/>Linking old home
directories<br />
/>Parsing Domain
Databases...ParkedDom
ains.....AddonDomain
s...<br />Restoring
Domains<br />
      <br />
/>Restoring Bandwidth
DataDone
```

```

killdns
listmxs
listzones
lookupnsip
lookupnsips
removezone
record
resetzone
resolvedomainname
savemxs
setresolvers
update_nameservers_config

```

▼ EasyApache

```

ea4_get_currently_installed_packages
ea4_get_ea_packages_state
ea4_list_profiles
ea4_maintain
ea4_migration
ea4_pre_migrate_check
ea4_recommendations
ea4_save_profile
ea4_tomcat85_add
ea4_tomcat85_list
ea4_tomcat85_rem

```

▼ Greylisting

```

cpgreylist_server_network_block_trusted
cpgreylist_list_entries_for_common_mail_provider
cpgreylist_load_common_mail_provid

```

```

<br
/>Restoring Counter
Data<pre></pre><br
/>Restoring
Homedir...<blockquote
e><pre></pre></blockq
uote>Done<br />
<br />Doing
fileprotect
conversion<br
/>Restoring nobody
owned filesDone<br />
<br
/>Restoring Mail
filesDone<br />
<br
/>Restoring
userdata.... Done<br
/>
<br /><br
/>Restoring custom
virtualhost
templates....
Converting email to
cPanel 5+ (if
needed)<blockquote><p
re></pre></blockquote
>Done<br />
<br
/>Cleaning up filters
(if
needed)<blockquote><p
re>vfilter converter
v3.0Updating vfilter
files to latest
format.Running for
user only (force=0)
(has_spam_acl=1)Proce
ssing
user.....Done</pre><
/blockquote>Done<br
/>
<br />Fixing
mail
permissions<blockquot
e><pre></pre></blockq
uote>Done<br />
<br
/>Restoring
crontabDone<br />
<br
Converting
to maildir if
needed<blockquote><pr

```


ers_config
cpgreylis_t
ave_commo
n_mail_prov
iders_config

cpgreylis_st
atus

cpgreylis_tr
ust_entries_
for_common
_mail_provid
er

cpgreylis_u
ntrust_entri
es_for_comm
on_mail_pro
vider

create_cpgr
eylist_truste
d_host

delete_cpgr
eylist_truste
d_host

disable_cpgr
eylist

enable_cpgr
eylist

load_cpgrey
list_config

read_cpgrey
list_deferred
_entries

read_cpgrey
list_trusted_
host

save_cpgrey
list_config

▼ Integration

batch
cpanel
create_integ
ration_group
create_integ
ration_link
get_integrati
on_link_user
_config
list_integrati
on_groups
list_integrati
on_links
remove_inte
gration_grou
p
remove_inte

```
e></pre></blockquote>
Done<br />
    Restoring
Dns
Zones<blockquote><pre>
>Restoring zone:
user.com.db

</pre></blockquote><br />
Adding missing
subdomain DNS entries
(if
needed)<pre></pre><br />
Update Proxy
subomains<blockquote>
<pre>Adding proxy
subdomains for domain
example.com.Records
Installed</pre></bloc
kquote>Done<br />
    <br />
/>Updating SPF
Records<blockquote><p
re></pre></blockquote>
>Done<br />
    <br />
/>Restoring
quota<blockquote><pre>
></pre></blockquote>D
one<br />
    <br /><br />
/>Update mail
routing<blockquote><p
re>LOCAL MAIL
EXCHANGER: This
server will serve as
a primary mail
exchanger for
example.com's mail.:
This configuration
has been manually
selected.

</pre></blockquote>Do
ne<br />
    <br />
/>Rebuilding Apache
Conf<br />Restore
CompleteAccount
Restore Complete
    Unlocking
password for user
user.passwd:
```

gration_link

update_inte
gration_link
_token

▼ IP Addresses

addips

delip

get_public_i
p

get_shared_
ip

ipv6_disable
_account

ipv6_enable
_account

ipv6_range_
add

ipv6_range_
edit

ipv6_range_
list

ipv6_range_
remove

ipv6_range_
usage

listips

nat_checkip

nat_set_pub
lic_ip

setsiteip

▼ Mail

disable_dki
m

disable_mail
_sni

emailtrack_s
earch

emailtrack_s
tats

emailtrack_u
ser_stats

enable_dkim

enable_mail
_sni

ensure_dki
m_keys_exi
st

exim_config
uration_che
ck

expunge_m

Success.

</raw>

ailbox_messages
 expunge_messages_for_mailbox_guid
 fetch_dkim_private_keys
 fetch_mail_queue
 generate_mobileconfig
 get_mailbox_status
 get_mailbox_status_list
 get_unique_recipient_count_per_sender_for_user
 get_unique_sender_recipient_count_per_user
 get_user_email_forward_destination
 hold_outgoing_email
 install_dkim_private_keys
 install_spf_records
 is_sni_supported
 list_pops_for_mail_sni_status
 rebuild_mail_sni_config
 release_outgoing_email
 save_spamd_config
 set_user_email_forward_destination
 suspend_outgoing_email
 unsuspend_outgoing_email

```

</output>
</metadata>
</result>

```

Note:
 Use WHM's *API Shell* interface (*WHM >> Home >> Development >> API Shell*) to directly test WHM API calls.

Parameters

Note:
 You **must** include at least one of the `all`, `mail`, `subs` or `mysql` parameters when you call this function.

Parameter	Type	Description	Possible values	Example
<code>user</code>	<i>string</i>	Required The account's username.	A valid username.	username
<code>type</code>	<i>string</i>	Required The type of backup to restore. The function restores the most recent backup of the type that you specify.	<ul style="list-style-type: none"> monthly weekly daily 	monthly
<code>all</code>	<i>Boolean</i>	Whether to create the account before restoration.		1

validate_current_installed_exim_config

validate_current_dkims

validate_current_ptrs

validate_current_spfs

validate_exim_configuration_syntax

Market

disable_market_provider

enable_market_provider

get_adjusted_market_providers_products

get_market_providers_commission_config

get_market_providers_list

get_market_providers_product_metadata

get_market_providers_products

set_market_product_attribute

set_market_provider_commission_id

ModSecurity™

modsec_add_rule

modsec_add_vendor

modsec_assemble_config_text

modsec_batch_settings

modsec_check_rule

modsec_clone_rule

- 1 — Create and then restore the account.

Warning: If you select 1 and then account all ready exists, the function will fail.

- 0 — Restore only.

[modsec_deploy_all_rule_changes](#)
[modsec_deploy_rule_changes](#)
[modsec_deploy_settings_changes](#)
[modsec_disable_rule](#)
[modsec_disable_vendor](#)
[modsec_disable_vendor_configs](#)
[modsec_disable_vendor_updates](#)
[modsec_discard_all_rule_changes](#)
[modsec_discard_rule_changes](#)
[modsec_edit_rule](#)
[modsec_enable_vendor](#)
[modsec_enable_vendor_configs](#)
[modsec_enable_vendor_updates](#)
[modsec_get_config_text](#)
[modsec_get_configs](#)
[modsec_get_configs_with_changes_pending](#)
[modsec_get_log](#)
[modsec_get_rules](#)
[modsec_get_settings](#)
[modsec_get_vendors](#)
[modsec_is_installed](#)
[modsec_make_config_active](#)

ip	<i>Boolean</i>	Whether to assign a dedicated IP address to the restored account.	<ul style="list-style-type: none"> 1 — Assign a dedicated IP address. 0 — Use the shared IP address. 	1
mail	<i>Boolean</i>	Whether to restore account-level filters (vfilters) and forwarders (valiases).	<ul style="list-style-type: none"> 1 — Restore. 0 — Do not restore. 	1
mysql	<i>Boolean</i>	Whether to restore the account's MySQL® databases.	<ul style="list-style-type: none"> 1 — Restore. 0 — Do not restore. 	1
sub	<i>Boolean</i>	Whether to restore the account's subdomains.	<ul style="list-style-type: none"> 1 — Restore. 0 — Do not restore. 	1

Returns

This function only returns metadata.

Note:

The function's metadata includes a long `output` message that may contain HTML.

modsec_make_config_inactive

modsec_preview_vendor

modsec_remove_rule

modsec_remove_setting

modsec_remove_vendor

modsec_report_rule

modsec_set_config_text

modsec_set_setting

modsec_disable_rule

modsec_update_vendor

▼ Packages

_getpkgextensionform

add_override_features_for_user

addpkg

addpkgext

changepackage

create_feature_relist

delete_feature_relist

delpkgext

editpkg

get_available_applications

get_available_featurelists

get_feature_metadata

get_feature_names

get_featurelist_data

get_featureli

sts

get_users_f
eatures_sett
ings

getfeaturelis
t

getpkginfo

killpkg

listpkgs

manage_fea
tures

matchpkgs

read_feature
list

remove_ove
rride_featu
res_for_user

update_feat
urelist

verify_user_
has_feature

▼ PHP

convert_all_
domains_to
_fpm

get_fpm_co
unt_and_util
ization

is_conversio
n_in_progre
ss

php_get_def
ault_accoun
ts_to_fpm

php_get_ha
ndlers

php_get_im
pacted_dom
ains

php_get_ins
talled_versio
ns

php_get_old
_fpm_flag

php_get_sys
tem_default
_version

php_get_vh
osts_by_ver
sion

php_get_vh
ost_versions

php_ini_get
_content

php_ini_get
_directives

php_ini_set
_content

php_ini_set
_directives

php_set_def
ault_accoun
ts_to_fpm

php_set_ha
ndler

php_set_old
_fpm_flag

php_set_ses
sion_save_p
ath

php_set_sys
tem_default
_version

php_set_vh
ost_versions

▼ Resellers

acctcounts

get_public_c
ontact

getresellerip
s

listacIs

listresellers

resellerstats

saveacllist

set_public_c
ontact

setacIs

setresellerip
s

setresellerli
mits

setresellerm
ainip

setresellern
ameservers

setresellerp
ackagelimit

setupreselle
r

suspendres
eller

terminateres
eller

unsetuprese

ller

unsuspendr
eseller

▼ RPM

delete_rpm_
version

edit_rpm_ve
rsion

get_rpm_ver
sion_data

install_rpm_
plugin

list_rpms

package_m
anager_fixc
ache

package_m
anager_get_
build_log

package_m
anager_get_
package_inf
o

package_m
anager_is_p
erforming_a
ctions

package_m
anager_list_
packages

package_m
anager_reso
lve_actions

package_m
anager_sub
mit_actions

package_m
anager_upgr
ade

uninstall_rp
m_plugin

▼ Script Hooks

delete_hook

edit_hook

list_hooks

reorder_hoo
ks

▼ Security

accesshash

authorizessh
key

check_remo
te_ssh_conn
ection

convertopen
sshtoputty

deletesshke
y

fetch_securi
ty_advice

generatessh
keypair

importsshke
y

listsshkeys

▼ Server

Administration

add_configcl
usterserver

configureba
ckgroundpro
cesskiller

configureser
vice

cors_proxy_
get

create_user
_session

delete_confi
gclusterserv
er

enable_mon
itor_all_ena
bled_service
s

get_all_cont
act_importa
nces

get_appconf
ig_applicatio
n_list

get_applicati
on_contact_
event_import
tance

get_applicati
on_contact_
importance

get_availabl
e_profiles

get_current_
profile

get_passwor
d_strength

get_remote_
access_has
h

get_service_
config

get_service_
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