

# WHM API 1 Sections - Support Tickets

## Guide to WHM API 1

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Filter Output  
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Output Columns  
Call cPanel API 2 and UAPI

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## Introduction

Support Ticket functions allow you to manage cPanel Support's access to your server.

## Available functions

- [WHM API 1 Functions - ticket\\_create\\_stub\\_ticket](#) — This function creates a stub ticket.
- [WHM API 1 Functions - ticket\\_get\\_support\\_agreement](#) — This function retrieves the Technical Support Agreement text and metadata about the user's agreement status from the cPanel Customer Portal <https://tickets.cpanel.net>.
- [WHM API 1 Functions - ticket\\_grant](#) — This function installs an SSH key from the cPanel Customer Portal <https://tickets.cpanel.net>.
- [WHM API 1 Functions - ticket\\_list](#) — This function lists all active and open support tickets from the cPanel Customer Portal <https://tickets.cpanel.net>.
- [WHM API 1 Functions - ticket\\_remove\\_closed](#) — This function removes cPanel Support's SSH keys and removes closed support tickets.
- [WHM API 1 Functions - ticket\\_revoke](#) — This function removes a cPanel Customer Portal <https://tickets.cpanel.net> SSH key from the server.
- [WHM API 1 Functions - ticket\\_ssh\\_test](#) — This function verifies the connection from the cPanel Customer Portal <https://tickets.cpanel.net> to the server.
- [WHM API 1 Functions - ticket\\_ssh\\_test\\_start](#) — This function initiates an SSH connection test.
- [WHM API 1 Functions - ticket\\_update\\_service\\_agreement\\_approval](#) — This function records a user's acceptance of the Technical Support Agreement (TSA).
- [WHM API 1 Functions - ticket\\_validate\\_oauth2\\_code](#) — This function validates the OAuth2 code from the cPanel Customer Portal <https://tickets.cpanel.net>.
- [WHM API 1 Functions - ticket\\_whitelist\\_check](#) — This function checks whether the server's firewall whitelist correlates with the granted support tickets.
- [WHM API 1 Functions - ticket\\_whitelist\\_setup](#) — This function adds cPanel Support's IP addresses to your server's firewall whitelist.
- [WHM API 1 Functions - ticket\\_whitelist\\_unsetup](#) — This function removes cPanel Support's IP addresses from your server's firewall whitelist.

## WHM API 1 Basics

## About WHM API 1

WHM API 1 performs functions and accesses data in WHM.

### Notes:

- Scro
- Ycmtus20 or 20 )t

## Related Documentation

restore\_queue\_list\_pending  
restore\_queue\_state  
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verify\_new\_username\_for\_restore

▼ Accounts

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modifyacct  
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passwd  
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removeacct  
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showbw  
suspendacct  
unsuspendacct

- [Guide to WHM API 1 — WHM API 1](#) — WHM API 1 accesses the WHM interface's features.
- [WHM API 1 - Filter Output](#) — You can use additional variables to filter WHM API 1 output.
- [WHM API 1 - Sort Output](#) — You can use additional variables to sort WHM API 1 output.

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▼ Addon Domains

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convert\_addon\_fetch\_domain\_details

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▼ Authentication

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disable\_failing\_authentication\_providers

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get\_provider\_client\_configurations

get\_provider\_configuration\_fields

get\_provider

- WHM API 1 - Paginate Output — You can use additional variables to paginate WHM API 1 output.
- WHM API 1 - Return Data — WHM API 1 outputs data in either JSON or XML format.

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▼ cPHulk

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▼ Databases

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▼ EasyApache

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▼ Greylisting

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▼ Integration

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▼ IP Addresses

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▼ Mail

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get\_unique\_recipient\_count\_per\_sender\_for\_user

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▼ Market

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get\_market\_providers\_commission\_config

get\_market\_providers\_list

get\_market\_providers\_product\_metadata

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set\_market\_product\_attribute

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▼ ModSecurity™

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modsec\_add\_vendor

modsec\_assemble\_config\_text

modsec\_batch\_settings

modsec\_check\_rule

modsec\_clone\_rule

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▼ Packages

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▼ PHP

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▼ RPM

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▼ Script Hooks

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▼ Security

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▼ Styles and Themes

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▼ Support Tickets

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