Web Template Editor

Overview

The *Web Template Editor* interface allows you to create templates for placeholder web pages. Visitors see these pages when they navigate to a site on your server that meets one of the following conditions:

- The domain's owner did **not** configure the site, or no owner exists for the site on your server.
- The domain points to an incorrect IP address.
- The site moved.
- A connection or firewall problem exists on the site.
- The domain's owner suspended the site.

Placeholder pages

> **Note:**
> If a *cPanel and Apache* placeholder page appears when you navigate to a domain, you **must** properly configure VirtualHost in the Apache configuration file.

The placeholder pages that you create for a specific account only appear for that account's sites. For example, placeholder pages that you create for the `root` user do **not** appear for sites that reseller accounts own.

- When you configure your template, you **must** perform the following actions:
    - Store the images for these templates in the `/usr/local/cpanel/img-sys/` directory. When you link to the images, provide links relative to the `/usr/local/cpanel/` directory (for example, `/img-sys/myimage.jpg`).
    - When you link to images or files outside of the `img-sys` directory, use the `[% data.protocol %]` tag as a substitute for the `http` or `https` protocol.
- If you redirect a domain, visitors will **not** see placeholder pages. To ensure that visitors see these pages, you **must** copy the finished pages from the `/var/cpanel/webtemplates/root/english/` directory to the `/home/username/public_html` directory of the destination domain.

Suspended accounts

For suspended reseller accounts, either of the following files may contain the reseller's web templates:

- `/var/cpanel/webtemplates/reseller/english/suspended.tmpl`
- `/home/user/public_html/suspended.page`

> **Note:**
> In this file path, user represents the account's username.

We **strongly** recommend that you **only** use this interface to manage and modify web templates.

Edit a template file

To modify a template file from within the WHM interface, perform the following steps:

1. Select the tab that corresponds to the template to edit. For more information, read the Template types section.
2. Make the desired changes.
    - To view your changes before you finish, click *Preview*.
3. Click *Save*.
    - To revert to the most recent version of the template, click *Revert*.
    - To discard your changes and revert to the default template, click *Revert to Default*.

Upload a template file

To upload a custom website template, perform the following steps:

1. Select the tab that corresponds to the template that you wish to edit. For more information, read the Template types section.
2. Under *Upload Your Own Template*, click *Choose File*.
3. Browse to the template file on your local computer.
4. Click *Upload Template*.

Template types

Template type	Description	File
Default Website Page	This template displays if any of the following statements are true: • The owner **did** configure this site. • The owner deleted this site. • The domain points to an incorrect IP address. • The domain points to an IP address on your server, but none of your cPanel accounts own that domain.	`/var/cpanel/webtemplates/root/english/default.tmpl`

Notes:
- The following manually-created scripts override the default website template in EasyApache 3:

```
/usr/lo
cal/apa
che/htd
ocs/ind
ex.php
/usr/lo
cal/apa
che/htd
ocs/ind
ex.cgi
/usr/lo
cal/apa
che/htd
ocs/ind
ex.pl
```

- The following manually-created scripts override the default website template in EasyApache 4:

```
/var/ww
w/html/
index.p
hp
/var/ww
w/html/
index.c
gi
/var/ww
w/html/
index.p
l
```

- You can also place files in the skeleton directory to load a default page for new accounts. For more information, read our Skeleton Directory documentation.

Account Move	This template displays if the site moved.	`/var/cpanel/webtemplates/root/eng lish/moving.tmpl`

Connection Selection	This template displays if a connection or firewall problem exists on the site. In addition to the `[% data.protocol %]` tag, use the following tags to configure this template: • `[% data.ishttps %]` — Inserts `1` if the visitor accessed the site at a secure port (for example, `2083`, `2087`, or `2096`), or `0` if the visitor did not. • `[% data.port %]` — Inserts the cPanel port number. • `[% data.js_safe_redirecturl %]` — Inserts the URL of the domain's cPanel interface. • `[% data.js_safe_proxyurl %]` — Inserts the URL of the cPanel proxy domain.	`/var/cpanel/webtemplates/root/eng lish/redirect.tmpl`
Account Suspended	This template displays if the account's owner or the `root` user suspended the site.	`/var/cpanel/webtemplates/root/eng lish/suspended.tmpl`

Additional documentation

Suggested documentationFor cPanel usersFor WHM usersFor developers

- Web Template Editor
- Manage Account Suspension
- List Suspended Accounts
- Unsuspend Bandwidth Exceeders
- View Reseller Usage and Manage Account Status

- Change Style
- File Manager
- HTML Editor
- Indexes
- Images

- Web Template Editor
- What Happens When You Suspend an Account
- Account Suspension Versus Bandwidth Limiting and Account Termination
- Manage Account Suspension
- List Suspended Accounts

- WHM API 1 Functions - set_public_contact
- WHM API 1 Functions - get_public_contact
- Tutorial - Create a Custom cPanel Style
- cPanel API 1 Functions - Branding::setbrandingpkg
- Guide to cPanel Interface Customization - Appkeys