

Connect to Web Disk with Third-Party Software

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Overview

You may want to connect to your [Web Disk](#) through software that includes the WebDAV functionality, such as Transmit™ or BitKinex.

Connect to Web Disk with a configuration script

cPanel's [Web Disk](#) interface ([cPanel >> Home >> Files >> Web Disk](#)) provides configuration scripts for many common operating systems, applications, and devices. Availability of configuration scripts depends on the version of cPanel & WHM that your server uses.

To download the configuration script for a supported operating system or application, perform the following steps:

1. Navigate to cPanel's [Web Disk](#) interface ([cPanel >> Home >> Files >> Web Disk](#)).
2. Click *Configure Client Access* for the desired account.
3. Select the desired connection type from the menus.
4. Click *Download Configuration Script* to download the configuration script.
5. If your system will not uncompress it automatically, unzip the `.zip` configuration script file.
6. Search for the `hostname Secure WebDisk` file, where `hostname` represents your server's hostname.
7. Open the file and allow it to run in order to configure Web Disk.

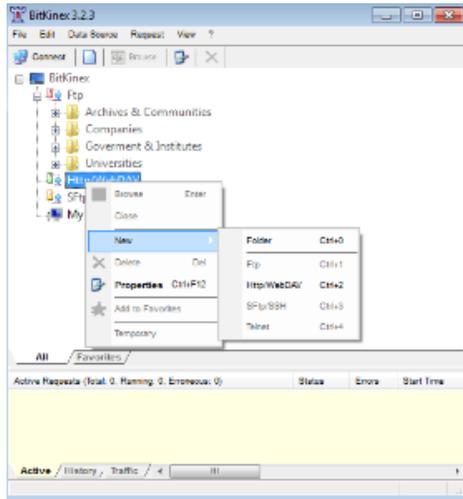
Connect to Web Disk manually

Important:

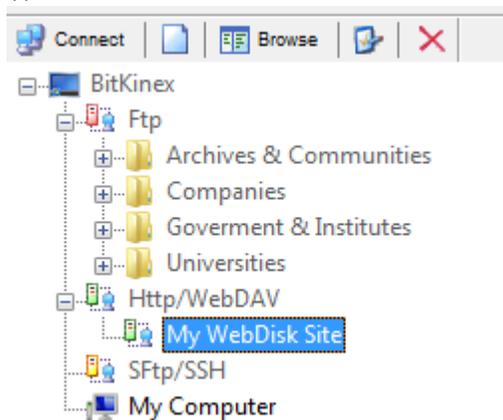
To find the configuration details for your Web Disk account, navigate to cPanel's [Web Disk](#) interface ([cPanel >> Home >> Files >> Web Disk](#)) and click *Configure Client Access* for the desired account. The interface will display the configuration information for the account.

Click a tab below to view instructions for that application or operating system:

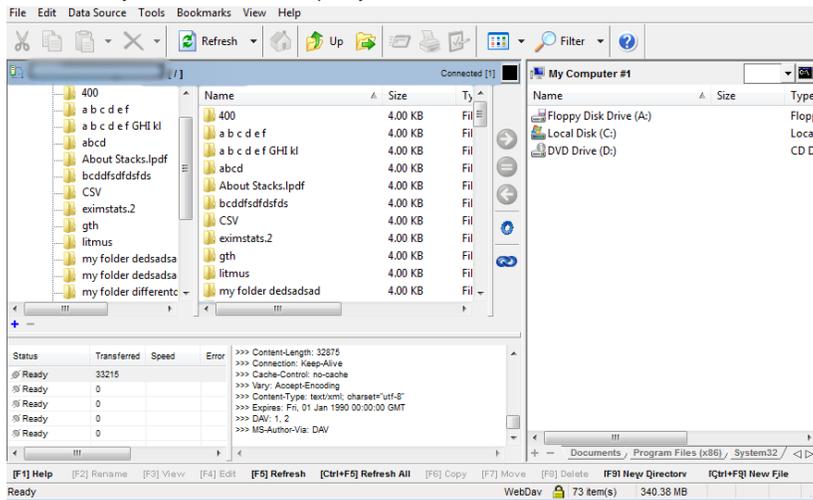
Apple® Operating Systems	To connect to Apple operating systems (for example, MacOS® X or Sierra), perform the following steps: <ol style="list-style-type: none">1. Open Apple's <i>Finder</i> application.2. From the <i>Go</i> menu, select <i>Connect to Server</i>.3. Enter the appropriate location in the <i>Server Address</i> text box.4. Click <i>Connect</i>.5. Enter your Web Disk account's username and password.6. Click <i>Connect</i>.
BitKinex	
Konqueror	
Nautilus	
Transmit	
Windows® Operating Systems	To connect to Web Disk with BitKinex, perform the following steps: <ol style="list-style-type: none">1. Open BitKinex.2. Select <i>Http/WebDAV</i> in the menu.



3. In the *Server* window, enter your Web Disk account's login information. The new connection will appear in the BitKinex list.



4. Double-click your site's name to open your *Web Disk*.



For more information, visit the [BitKinex website](#).

To connect to the Konqueror application, perform the following steps:

1. Open Konqueror.
2. Paste the following address into the address bar, where `example.com` represents your server's hostname.

```
davs://example.com:2078
```

3. To save the location for future use, click *Bookmarks* and then select *Add Bookmark*.

To connect to the Nautilus application, perform the following steps:

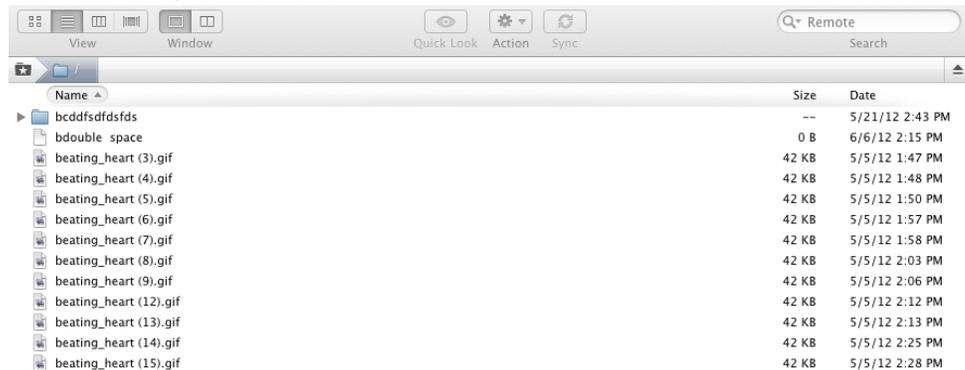
1. Open Nautilus. If you do not see an address bar, click *Go* and then select *Location*.
2. Paste the following address into the address bar, where `example.com` represents your server's hostname.

```
davs://example.com:2078
```

3. To save the location for future use, click *Bookmarks* and then select *Add Bookmark*.

To connect to Web Disk through Transmit, perform the following steps:

1. Open Transmit.
2. Click *WebDAV*.
3. Enter your Web Disk account's login information.
4. Click *Connect* to open the Web Disk folder.



Note:

Choose the *Mount as Disk* option to access the Web Disk directly from your *Finder* window.

For more information, visit the [Transmit™ website](#).

To connect to Microsoft® Windows operating systems (for example, Windows® 8 or Windows® 10), perform the following steps:

1. In your preferred browser, navigate to `https://example.com:2078`, where `example.com` represents your server's hostname.
2. In the *Start* menu, select *My Network Places*.
3. Perform the appropriate actions for your system:
 - **Other Windows operating systems** — Click the icon for the domain that corresponds to the Web Disk account's domain.
 - **Windows® XP** — Click *Add a network place*, click *Next*, select *Choose another network location*, and then follow the prompts to finish the configuration process.

Important:

- If you use Windows XP, Windows® Vista, or Windows® 2003, you may experience errors when you attempt to connect to your Web Disk account. These operating systems require a patch that Microsoft no longer offers, and it no longer supports these operating systems.
- If you use Windows® 7, a discrepancy may exist between the amount of disk space that the system reports and the actual available disk space. This happens because the WebDAV protocol, which *Web Disk* uses, cannot query a server's disk capacity. For more information, read Microsoft Support's [article about this problem](#).

Additional documentation

Suggested documentation For cPanel users For WHM users For developers

- [Connect to Web Disk with Third-Party Software](#)
- [Third Party Software Guide](#)

- [Connect to Web Disk with Third-Party Software](#)
- [Third Party Software Guide](#)

- [Additional Security Software](#)
- [How to Set Up \(PHP\) Composer](#)
- [CVE-2016-3714 ImageMagick](#)
- [Third-Party Software End Of Life Policy](#)
- [How to Manually Migrate Accounts to cPanel from Unsupported Control Panels](#)

- [Guide to Third-Party AutoSSL Provider Modules](#)
- [WHM API 1 Functions - installed_versions](#)
- [cPanel API 2 Modules - WebDisk](#)
- [UAPI Modules - WebDisk](#)
- [cPanel API 2 Functions - WebDisk::set_homedir](#)