

Contact Information

For cPanel & WHM version 66

(Home >> Preferences >> Contact Information)

Overview

Use this interface to store contact information for your cPanel account, and to set your contact preferences.

Important:

To use the [Reset Password](#) feature, you **must** set your contact email address.

Change your contact information

To change your contact information, perform the following steps:

1. Enter the desired contact information in the available text boxes.

Important:

- We **strongly** recommend that you do **not** use an email address that your cPanel account owns. You may fail to receive messages when the server encounters problems. For example, if your mailbox exceeds its quota, you will not receive any new email, including notices.
- For more information about Pushbullet, visit [the Pushbullet website](#).

2. Select or deselect the desired checkboxes in the *Contact Preferences* section.
3. Click *Save*.

Contact Preferences

You can select the following settings in the *Contact Preferences* section of the interface:

Setting	Description
<i>My contact email address changes.</i>	This setting notifies you at your current and previous contact email address if someone changed the contact address.
<i>My preference for contact email address change notifications is disabled.</i>	This setting notifies you if someone disabled the <i>My contact email address changes</i> setting .
<i>My account approaches its disk quota.</i>	This setting notifies you if your website will soon reach the maximum amount of disk space. <div data-bbox="613 1570 1047 1816" style="border: 1px solid #f0e68c; padding: 10px;"><p>Notes:</p><ul style="list-style-type: none">• If you have a full disk quota, you cannot modify existing files or add new files to your website.• To resolve this issue, delete old or unused files, or upgrade your hosting plan.</div>

In This Document

Related Documentation

- [Contact Information](#)

For Hosting Providers

- [Initial Setup Assistant - Set Up Networking](#)
- [Tweak Settings - Notifications](#)
- [Edit System Mail Preferences](#)
- [Email All Resellers](#)
- [Support Center](#)

<p><i>My account approaches its bandwidth usage limit.</i></p>	<p>This setting notifies you if your website will soon exceed the maximum amount of traffic allowed.</p> <div data-bbox="613 233 1047 661" style="border: 1px solid #f0e68c; padding: 10px;"> <p>Notes:</p> <ul style="list-style-type: none"> • This setting only appears if your hosting provider limits the bandwidth usage for your cPanel account and enables bandwidth notifications. • After you reach your maximum bandwidth, visitors cannot access your website. • To resolve this issue, you must upgrade your hosting plan. Otherwise, you must wait until the limit resets. Generally, this limit resets at the end of each month. </div>
<p><i>Any of my account's email accounts approaches or is over quota.</i></p>	<p>This setting notifies you if one of your email addresses will soon reach its maximum amount of disk space.</p> <div data-bbox="613 800 1047 947" style="border: 1px solid #f0e68c; padding: 10px;"> <p>Note:</p> <p>To resolve this issue, delete old email, or upgrade your hosting plan.</p> </div>
<p><i>My account's password changes.</i></p>	<p>This setting notifies you if someone changed your account password.</p>
<p><i>My preference for account password change notifications is disabled.</i></p>	<p>This setting notifies you if someone disabled the <i>My account's password changes</i> setting.</p>

<p><i>Someone logs in to my account.</i></p>	<p>This setting notifies you when someone logs in to your account. It is useful if you suspect that someone else has your account password.</p> <div data-bbox="613 260 1045 940" style="border: 1px solid #f0e68c; padding: 10px;"> <p>Notes:</p> <ul style="list-style-type: none"> • In order to use this setting, your system administrator or hosting provider must enable cPHulk in WHM's <i>cPHulk Brute Force Protection</i> interface (<i>Home >> Security Center >> cPHulk Brute Force Protection</i>) . • To resolve this issue, change your account password to a more secure password. • The system sends a notice only once in each 24-hour window for a specific username, service, and IP address combination. • The system will not send notices if the user logs in successfully through an IP address range or netblock from which a user previously successfully logged in. To enable these notices, select the next option. </div>
<p><i>Send login notifications, even when the user logs in from an IP address range or netblock that contains an IP address from which a user successfully logged in previously.</i></p>	<p>This setting notifies you whenever someone logs in to your account successfully through any IP address.</p>
<p><i>My preference for successful login notifications is disabled</i></p>	<p>This setting notifies you if someone disabled the <i>Someone logs in to my account</i> setting.</p>
<p><i>An external account links to my account for authentication.</i></p>	<p>This setting notifies you when someone links your account to an external authentication provider.</p>
<p><i>My preference for external account link notifications is disabled.</i></p>	<p>This setting notifies you if someone disabled the <i>An external account links to my account for authentication</i> setting.</p>