

How to Create a Spam Email Filter

Overview

You can create an email filter that sorts and redirects incoming spam. This is useful if, for example, your hosting provider has not included Apache SpamAssassin™ in your cPanel account.

Create a spam email filter

To create a spam filter, perform the following steps:

1. Navigate to cPanel's [Spam Filters](#) interface (*cPanel >> Home >> Email >> Apache SpamAssassin*).
2. Check whether Apache SpamAssassin is enabled. If it is not, click *Enable Apache SpamAssassin*.
3. Navigate to cPanel's [Global Email Filters](#) interface (*cPanel >> Home >> Email >> Global Email Filters*).
4. Click *Create a New Filter*.
5. Enter the name of your filter in the *Filter Name* text box.
6. Select *Spam Bar* from the first menu in the *Rules* section.
7. Select *contains* from the second menu in the *Rules* section.
8. Enter the spam score in the text box. Represent the desired spam score with plus (+) characters.

Note:

For example, to filter all of the mail to which Apache SpamAssassin has assigned a spam score of five or higher, enter +++++ in the text box.

- Apache SpamAssassin examines every email message for spam characteristics, and then assigns it an overall score based on the number of spam-related traits found within the message.
- The lower the spam score, the more aggressive the spam filter will be.
- A spam score of five (+++++) is a suitable setting for a single user. ISPs should use a higher score.

9. Select *Deliver to folder* from the menu in the *Actions* section.
10. Enter the name of the folder to which you wish to send your spam email.
 - Click *Browse* to see a list of your folders.
11. Click *Create* to create, save, and activate the spam filter.

Additional documentation

[Suggested documentation](#) [For cPanel users](#) [For WHM users](#) [For developers](#)

[Mail FAQ](#) — Frequently-asked questions about mail in cPanel & WHM.

- [How to Create a Spam Email Filter](#)
- [How to Create Mail Filter Rules For Mailing Lists](#)
- [How to Configure Mail Filters](#)
- [How to Log in to the Sent and Spam Mail Folders Directly](#)

- [How to Configure the Apache SpamAssassin Report_Safe Option](#)
- [Scan Outgoing Mail](#)
- [How to Set Email Send Limits](#)
- [How to Prevent Email Abuse](#)
- [How to Prevent Spam with Mail Limiting Features](#)

- [UAPI Functions - Email::enable_spam_box](#)
- [UAPI Functions - Email::disable_spam_box](#)
- [cPanel API 1 Functions - Email::delspam](#)
- [cPanel API 1 Functions - Email::spamstatus](#)

- UAPI Functions - Email::add_spam_filter