Guide to Reseller Accounts

Overview

This document describes reseller account privileges and how to manage reseller accounts. A reseller is a cPanel account owner that also sells cPanel accounts to other users. A reseller purchases system resources from a hosting provider, and then allocates the resources to the cPanel accounts that they sell. Reseller accounts include additional privileges. The system allows reseller accounts access to a limited version of the WHM interface, which allows them to manage the cPanel accounts that they sell.

> **Warning:**
> While the system allows resellers to create other resellers (nested resellers), we do **not** support this configuration. We do not test cPanel & WHM in this configuration, and we **strongly** recommend that you do not configure your server to use it.

How to manage reseller accounts

To manage reseller accounts, use one of the following WHM interfaces:

* The *Resellers* section (*WHM >> Home >> Resellers*) provides access to all of the reseller features.
* The *Reseller Center* interface (*WHM >> Home >> Resellers >> Reseller Center*) allows you to add or remove reseller privileges, and provides links to all of the other reseller features.

What privileges exist for reseller accounts?

The system grants a set of reseller accounts limited privileges by default. To add privileges to a reseller account, use the *Edit Reseller Nameservers and Privileges* interface (*WHM >> Home >> Resellers >> Edit Reseller Nameservers and Privileges*).

Privilege categories

Resellers can access privileges from the following categories:

Privilege category	Description
Initial Privileges	This list includes the privileges that the system assigns to newly-created reseller accounts. > **Note:** > We added this category in cPanel & WHM version 70.
Standard Privileges	This list includes basic reseller functions. For example, the reseller can add and remove accounts.
Package Privileges	This list includes the reseller's ability to create and modify their own web hosting packages.
Global Privileges	This list includes privileges for server administrators, such as access to view and restart system services.

Super Privileges	**Warning:** We do **not** recommend that you assign these privileges to your resellers.
	This list includes options such as account and quota modification. The following options allow resellers to create accounts without packages and circumvent resource limits: • *Account Modification* • *Bandwidth Limiting Modification* • *Quota Modification*
Root Access	**Warning:** • Do **not** enable the *All Features* option under *Root Access* for your resellers. • The *All Features* option overrides a reseller's account creation limits. For example, if you set a reseller's account creation limit to two accounts, and then you enable the *All Features* option under *Root Access*, WHM will **not** limit the reseller to two accounts. The reseller can create as many accounts as they wish. • The *All Features* option allows the reseller to view all of the accounts on the server. This includes accounts that they do not own.
	The *All Features* option allows the reseller to access a fully functional WHM interface.

Default reseller privileges

A reseller account has access to the following WHM features by default:

Feature	Description
Basic WebHost Manager Setup	This feature contains some basic configuration options for cPanel & WHM.
Legacy Configure Customer Contact	This feature allows resellers to specify contact information that their customers can use to contact support, billing, or sales. **Note:** We removed this interface in cPanel & WHM version 60.
Manage External Authentications	The *Manage External Authentications* feature allows you to manage your server's OpenID Connect-compliant identity providers.
Remote Access Key	This feature allows a reseller to generate and copy a key to allow remote access to WHM functionality. **Notes:** • We deprecated WHM's *Remote Access Key* feature in cPanel & WHM version 64. We **strongly** recommend that you use API tokens instead. • This interface will not appear on new installations of cPanel & WHM version 72.
List Subdomains	This feature displays a list of the reseller's subdomains.

Web Template Editor	This feature allows a reseller to edit the default page that the system displays for a website that does not yet contain content. **Warning:** We **strongly** recommend that resellers include their contact information in the default page content.
Change WebHost Manager Theme	This feature allows you to select the theme for WHM. **Note:** We added this interface in cPanel & WHM version 64.
Mail Delivery Reports	This feature allows a reseller to view users who have relayed mail.
View Relayers	This feature displays the total number of message delivery attempts that each domain on a reseller's server makes.
View Sent Summary	This feature allows a reseller to change WHM themes.
Change Log	This feature allows the reseller to track changes in our software.
Customization	This feature allows a reseller to customize the cPanel interface that their customers use.
SSL Storage Manager	This features allows system administrators to view detailed information about their SSL resources.
cPanel Development Forum	This link allows resellers to access the cPanel Developers section of the cPanel Forums.
Developer Documentation	This set of documents provides helpful information for resellers of third-party products that interact with cPanel & WHM.
Manage API Tokens	The *Manage API Tokens* feature allows you to create, list, update, and revoke API tokens. **Note:** We added this interface in cPanel & WHM version 64.
Plugins	This feature displays interfaces from your server's installed WHM plugins. **Note:** This interface does not appear for all users.

Which packages can resellers view and assign?

Packages allow resellers to assign limits and options to cPanel accounts. For example, a reseller may want to assign disk quotas or monthly bandwidth restrictions. Hosting providers can create and modify packages for resellers or allow the reseller to do this for themselves.

Resellers can view and assign any package that contains their username. Additionally, hosting providers can enable the `viewglobalpackages` Access Control List (ACL), which allows resellers to view and assign global packages.

Type of package	Example	Description	Reseller can view
Root	`root_package`	A package name preceded by *root* and an underscore.	No
User	`reseller_package`	A package name preceded by the reseller's username and an underscore.	Yes

Global	`package`	A package name that does not contain any underscores.	Yes, if hosting provider enables the `viewglobalpackages` ACL for the reseller; otherwise, no.

> **Notes:**
> - The `root` user can view **all** packages.
> - Resellers can **only** view packages that contain **their** specific username.

Additional documentation

Suggested documentationFor cPanel usersFor WHM usersFor developers

- How to Create a WHM Reseller Without An Associated Domain
- Guide to Reseller Accounts
- Overselling
- How to Share Multiple IP Addresses
- What Happens When You Suspend an Account

Error rendering macro 'contentbylabel' : parameters should not be empty

- How to Create a WHM Reseller Without An Associated Domain
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- WHM API 1 Functions - resellerstats
- WHM API 1 Functions - setresellerlimits
- WHM API 1 Functions - setupreseller
- WHM API 1 Functions - suspendreseller
- WHM API 1 Functions - terminatereseller