

How to Set Up a cPanel Email Account for iOS and Android

Overview

Warning:

cPanel support does **not** provide assistance with the instructions in this document.

This article provides instructions to set up a cPanel email account on an iOS® or Android™ device.

Note:

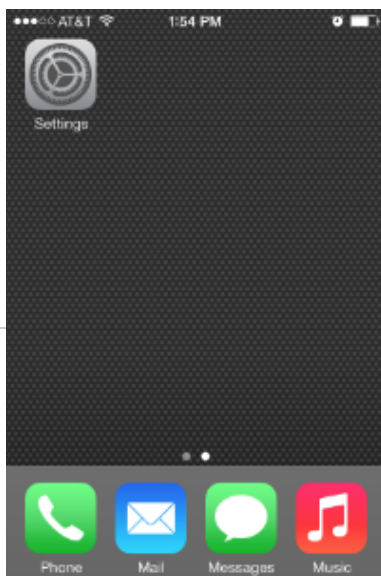
Click the tab below that corresponds to your mobile device's operating system.

Set up your mobile device

iOS Android

Note:

This guide is compatible with iOS 7.1



Tap *Settings*.

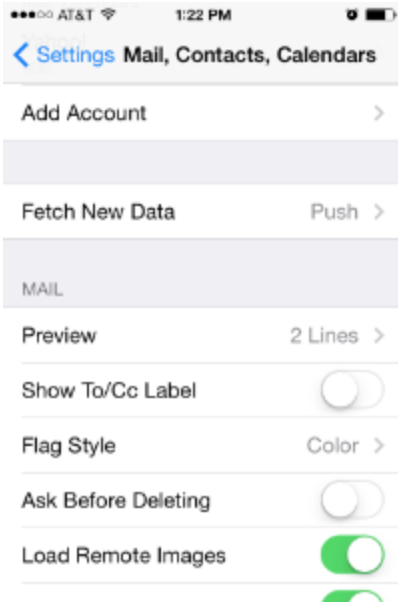
Generally, the *Settings* icon appears in one of your device's main screens.

The *Settings* menu will appear.

Tap *Mail, Contacts, Calendars*.

Tap *Mail, Contacts, and Calendars* in the *Settings* menu.

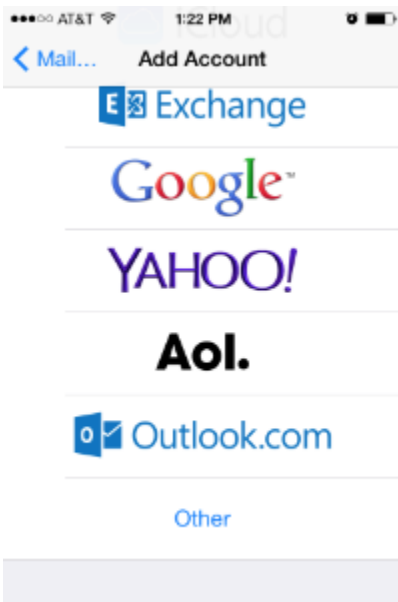
The *Mail, Contacts, and Calendars* menu will appear.



Tap *Add Account*.

Tap *Add Account* in the *Mail, Contacts, and Calendars* menu.

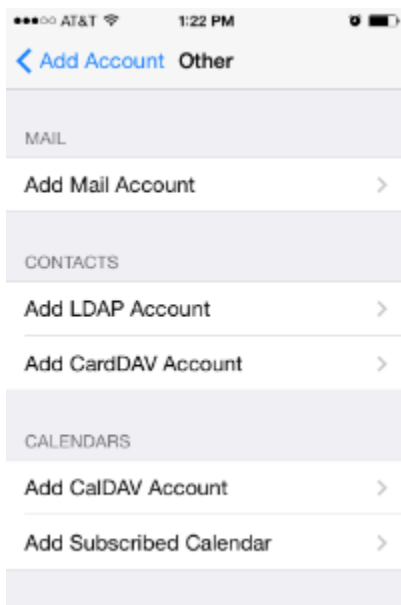
The *Add Account* menu will appear.



Tap *Other*.

Tap *Other* in the *Add Account* menu of mail account types.

The *Other* menu will appear.



Tap *Add Mail Account*.

Tap *Add Mail Account* in the *Other* menu.

The *New Account* interface will appear.



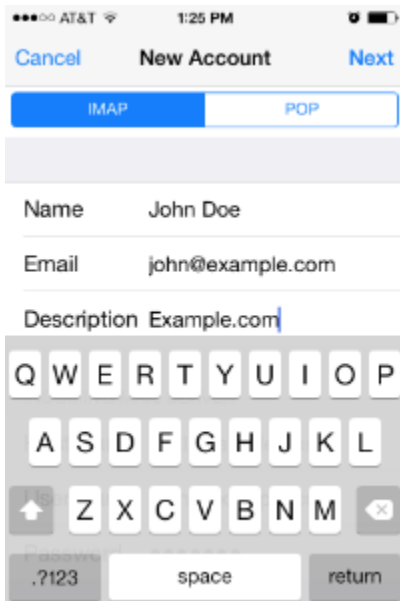
Enter your account information and tap *Next*.

Enter the following information in the *New Account* interface's text boxes:

- In the *Name* text box, enter the name that you wish to use for the email account.

- In the *Email* text box, enter your email address.
- In the *Password* text box, enter the password for the email account.
- In the *Description* text box, enter a description for the email account.

Tap *Next* to proceed to the next screen in the *New Account* interface.



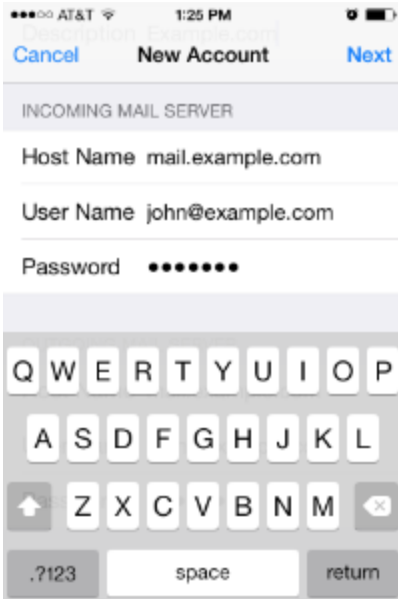
Select a mailbox type and verify information.

Use the toggle at the top of the screen to select a mailbox type.

Note:

We recommend that you select the IMAP mailbox type. If you select the POP3 mailbox type, the mobile device's email client will download all of the account's email messages, and then remove the messages from the server. You will **not** be able to access those messages from any other email client.

Verify all of the information for your account, and then tap *Next* to proceed to the next screen in the *New Account* interface.

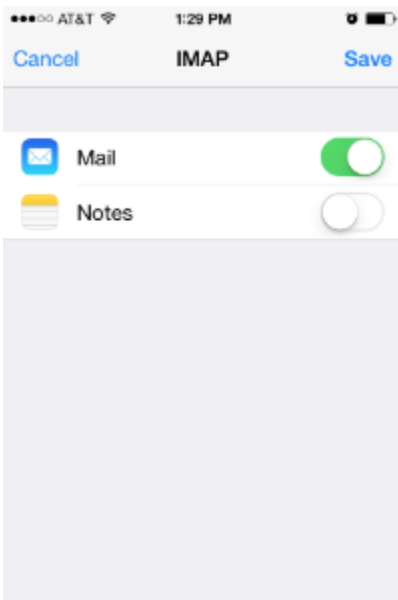


Enter information for your incoming mail server and tap *Next*.

Enter the following information in *Incoming Mail Server* text boxes:

- In the *Host Name* text box, enter the domain for the email account.
- In the *User Name* text box, enter your email address.
- In the *Password* text box, enter the password for the email account.

Tap *Next* to proceed to the next screen in the *New Account* interface.



Disable the *Notes* toggle and tap *Save*.

Tap the *Notes* toggle to disable the Notes application for the account.

Then, tap *Save* to complete the account setup process.

Note:

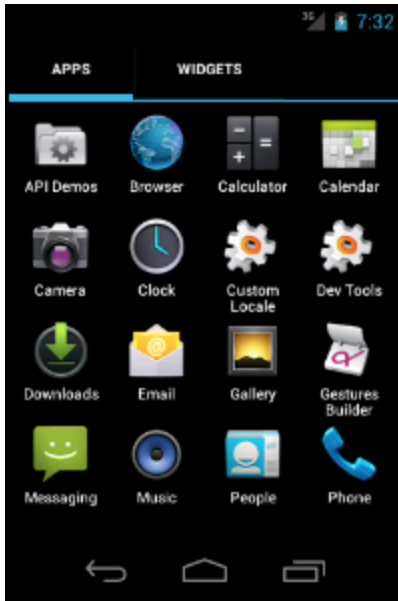
This guide is compatible with Android 4.0.



Tap the *Applications* icon.

Generally, the *Applications* icon appears in your device's main screen.

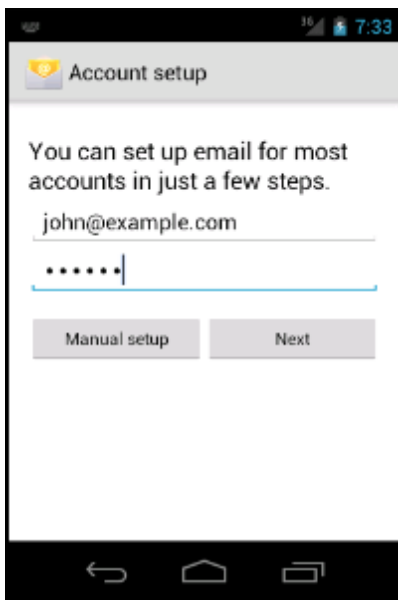
The *Applications* screen will appear.



Tap *Email*.

In the *Applications* screen, tap *Email*.

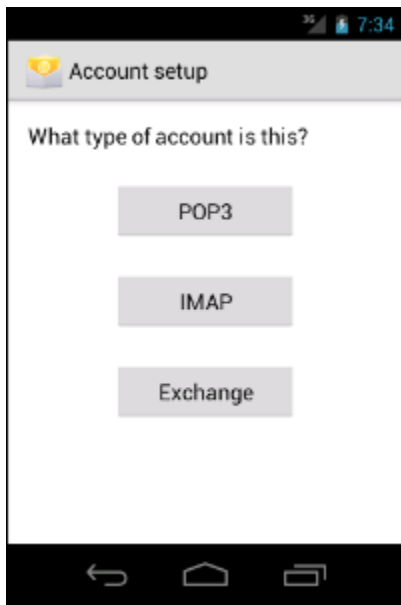
The *Account setup* interface will appear.



Enter your email address and password, and tap *Manual setup*.

Enter your full email address and password in the *Account setup* interface's text boxes.

Tap *Manual setup* to proceed to the next screen of the *Account setup* interface.



Tap the account type.

Tap the desired account type. The next screen of the *Account setup* interface will appear.

Note:

We recommend that you select the IMAP mailbox type. If you select the POP3 mailbox type, the mobile device's email client will download all of the account's email messages, and then remove the messages from the server. You will **not** be able to access those messages from any other email client.



Enter your account information and tap **Next**.

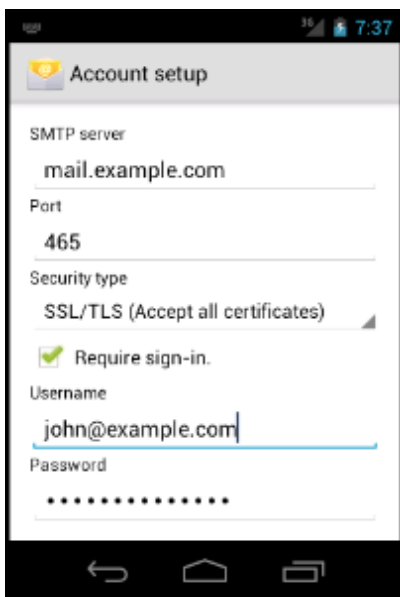
Enter the following information in the *Account setup* interface's text boxes:

- In the *Username* text box, enter your email address.
- In the *Password* text box, enter the password for the email account.
- In the *IMAP server* text box, enter the mail domain for your email account.
- In the *Security type* text box, select *SSL/TLS*. This setting automatically sets the correct port.

Note:

Do **not** configure the *IMAP path prefix* setting.

Tap **Next** to proceed to the next screen in the *Account setup* interface.

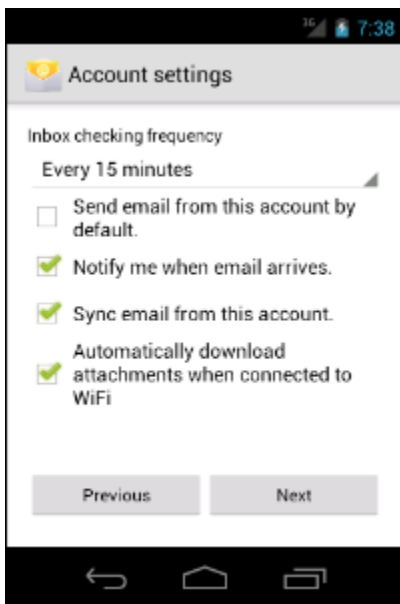


Enter your server information and tap *Next*.

Enter the following information in the *Account setup* interface's text boxes:

- In the *SMTP server* text box, enter the mail subdomain for your email account.
- In the *Security type* text box, select *SSL/TLS*. This setting automatically sets the correct port.
- Select the *Require sign-in* checkbox.
- In the *Username* text box, enter your email address.
- In the *Password* text box, enter the password for your email account.

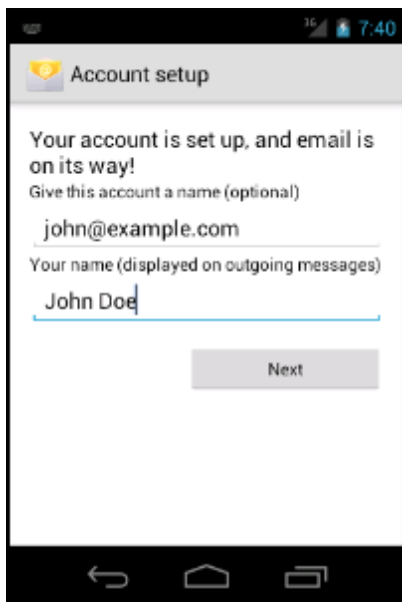
Tap *Next* to proceed to the next screen in the *Account setup* interface.



Select your email preferences and tap *Next*.

Select the checkboxes that correspond to your desired email preferences.

Tap *Next* to proceed to the next screen in the *Account setup* interface.



Enter your account and display names, and tap *Next*.

Enter an account name and display name in the interface's text boxes.

Tap *Next* to complete the setup process.

Additional documentation

Suggested documentation [For cPanel users](#) [For WHM users](#) [For developers](#)

- [AutoConfig and Autodiscover](#)
- [IMAP vs. POP3](#)
- [The BlackBerry FastMail Service](#)
- [Email](#)
- [How to Configure Mail Filters](#)

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- [How to Configure the Exim Outgoing IP Address](#)
- [Calendar and Contacts Server](#)
- [How to Convert mbox Accounts to Maildir](#)
- [How to Configure the Apache SpamAssassin Report_Safe Option](#)
- [Email](#)

- [UAPI Functions - EmailAuth::validate_current_dkims](#)
- [UAPI Functions - EmailAuth::validate_current_spfs](#)
- [Guide to Standardized Hooks - Scripts Functions](#)

- WHM API 1 Functions - validate_current_ptr
- cPanel API 1 Functions - Email::checkfastmail