Account Transfer

Overview

The *Account Transfer* interface displays the status and progress of your account restoration, and any warnings.

Account transfers appear on the left side of the interface, while site restorations appear on the right side of the interface.

In Progress

To pause this process, click *Pause.*

> ⚠️ **Note:**
>
> If you accidentally close this interface in WHM, navigate to the *Review Transfers and Restores* interface *(WHM >> Home >> Transfers >> Review Transfers and Restores)* and click the appropriate *View* link.

Use the `/usr/local/cpanel/bin/view_transfer` script to watch the process's progress via the command line. The correct command appears at the bottom of the WHM interface:

```
You may close this window and view the transfer on the command line: /usr/local/cpanel/bin/view_transfer
DHGfWHNIu8STwNfZ3ywIOLLSGiCQtS
```

Completed

After the transfer and restoration process is complete, the top of the interface displays a *Completed* message.

The links below the *Transfer* and *Restore* sections allow you to review the account's transfer and restoration logs, which can help you identify and resolve any warnings or skipped items. The total number of warnings and skipped items appears below each account's link.

Icon	Type	Description	Examples
(green check)	Success	A successful transfer or restoration.	
(yellow warning)	Altered	Items that the system modified during the restoration process.	Conflicts between MySQL® or PostgreSQL® users and databases.
	Failed	Items that failed to transfer.	No available IP addresses exist on your system, or you do not have permission to use more IP addresses.
	Dangerous	Items that the system marked as dangerous and which it will **not** restore.	- Symlinks inside the archive that do **not** exist in the home directory. `setuid` binaries. - Items that a user or domain owns, and which the system will **not** restore.
(red alert)	Skipped	Items that the system did **not** mark as dangerous, but do **not** meet the current security context.	`vhost` includes. - Reseller privileges.
	Warning	Non-fatal problems during the restoration process that do not fit any of the above categories.	The system cannot read the reseller privileges file.

⚠️

To view a log file, click the appropriate link to the log file.

> ⚠️ **Note:**
>
> To confirm that the system added the newly-transferred account to your backup configuration, navigate to WHM's *Backup Configuration* interface *(WHM >> Home >> Backup >> Backup Configuration)* or *Legacy Backup Configuration* interface *(WHM >> Home > Backup >> Legacy Backup Configuration)*.

Summary

In addition to the transfer and restoration logs, the *Summary* section provides a list of severe warnings:

- Invalid log files that the system rejected.
- Renamed databases.
- Renamed database users.
- Skipped database grant tables.

You can use the *Rename* links in this section to change the names of accounts, databases, and usernames.

Restricted Restore errors

If a component of the backup file experiences an issue (for example, a MySQL grant table is compromised, or a symbolic link attack), the system will **not** restore that portion of the backup file, and the interface will issue a warning.

Additional documentation

- [Account Transfer](#)
- [Account Restore](#)
- [Transfer Tool](#)
- [The pkgacct Script](#)
- [Copy an Account from Another Server with Account Password](#)